

Cypress Ranch WCID No. 1

500 N. Capital of Texas Hwy, Building 1, Suite 125
Austin, Texas 78746
(512) 402-1990

November 19, 2020

Dear Customer:

We need your help! Sanitary wipes, “baby wipes”, and wipes of all types, including “Flushable” or “Biodegradable” are clogging the wastewater pumps, lines, and the damaging operation of wastewater plant itself. *Please dispose of them in the trash and do not flush them down the toilet.*

The damage and subsequent repairs caused by the wipes are increasing the cost to operate the wastewater system, and can impact the wastewater rates for all customers.

The photo below shows one day’s removal of these “flushable” wipes from the wastewater plant.



The fix is simple and easy – *Please dispose of these wipes in your household trash and do not flush them down the toilet.*

Your cooperation will be greatly appreciated and will reduce the cost to operate the wastewater system.

Respectfully,
Cypress Ranch WCID No. 1