CHAPTER III: WHERE TO GO FOR HELP

No one experiences a disaster alone. Within the Dioceses of Houma-Thibodaux, there are a number of agencies and community organizations whose mission is to respond to the impact of disasters on human life and property.

WITHIN THE PARISH

It is important to compile and frequently update the names, home addresses, and phone numbers (work, home, and cell) of all members of the parish staff including the pastor and the parish disaster planning committee. Periodically print these names and numbers in your bulletin or newsletters. If there is a chain of command, identify who to call first in the event of a disaster and who to call should that person be unavailable.

WITHIN THE COMMUNITY

For immediate and short-term relief from a disaster, your first call for help should be made to:

1) **American Red Cross** 504-620-3105

2) **Salvation Army** 985-262-1871 (Houma Phone Number)

3) **Federal Emergency Management Agency (FEMA)** 1-800-621-FEMA (3362) http://www.fema.gov/

WITHIN THE DIOCESE

**Websites:**

Diocese of Houma-Thibodaux – http://www.htdiocese.org
Catholic Charities – http://www.htdiocese.org/catholic-charities
Catholic Charities USA – http://www.catholiccharitiesusa.org

**THE FOLLOWING INDIVIDUALS AND DEPARTMENTS HAVE BEEN IDENTIFIED AS YOUR FIRST CALL FOR HELP WITHIN THE DIOCESE:**

**Reporting Property Damage:**

In the case of: Fire*, Floods and Water**, Hail**, or Hurricanes and Wind**

<table>
<thead>
<tr>
<th>Call:</th>
<th>Name</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>1)</td>
<td>Jimmie Danos</td>
<td>985-850-3150 (Office Phone) 985-850-3150 (Cell Phone)</td>
</tr>
<tr>
<td></td>
<td>(Diocesan Building Director)</td>
<td></td>
</tr>
<tr>
<td>2)</td>
<td>Glenn Landry</td>
<td>985-850-3112 (Office Phone) 985-850-3112 (Cell Phone)</td>
</tr>
<tr>
<td></td>
<td>(Finance/Business Manager)</td>
<td></td>
</tr>
</tbody>
</table>

* Notify ASAP ** Notify within 24 hours or upon discovery.

**Reporting Sacramental Records Damage:**

<table>
<thead>
<tr>
<th>Call:</th>
<th>Name</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Kevin Allemand</td>
<td>985-446-2383 (Contact Phone Numbers)</td>
</tr>
<tr>
<td></td>
<td>(Diocesan Archivist)</td>
<td></td>
</tr>
</tbody>
</table>
CHAPTER III: WHERE TO GO FOR HELP

Helping People: Our most precious asset is the human being. Often times, people are displaced, scared, and hurting after a disaster. After the call to the American Red Cross and other immediate relief agencies, the parish should pursue assistance through Catholic Charities. The spiritual needs of those affected by disaster should not be neglected. The parish should be prepared to address a disaster through prayer, liturgical services and remembrances (see “Healing After a Tragedy” in Chapter IV).

CONTACT CATHOLIC CHARITIES FOR HELP IN ASSISTING PARISHIONERS, STAFF AND NEIGHBORS:

<table>
<thead>
<tr>
<th>Contact Person</th>
<th>Phone Number</th>
<th>Fax Number</th>
<th>Email Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Robert Gorman</td>
<td>985-876-0490</td>
<td>985-876-7751</td>
<td><a href="mailto:rgorman@htdiocese.org">rgorman@htdiocese.org</a></td>
</tr>
</tbody>
</table>

Catholic Charities Contact Personnel

<table>
<thead>
<tr>
<th>Robert Gorman</th>
<th>Cell: 985-805-0372</th>
<th>Margie Duplantis</th>
</tr>
</thead>
<tbody>
<tr>
<td>(Executive Director)</td>
<td></td>
<td>(Associate Director)</td>
</tr>
</tbody>
</table>

Media Concerns: In the event you are contacted by the news media about a disaster/emergency situation, consult with the diocesan communications office first and/or refer the call to:

Call: Fr. Mark Toups 985-868-7720

(Diocesan Communications Officer) (Office Phone Number)

In addition, please report volunteer activities to the media office as soon as possible so that the diocese can highlight the good works of the Catholic community.

WITHIN THE STATE OF LOUISIANA

Louisiana State Police: 1-800-469-4828 or www.lsp.org
Troop ‘C’: 1-800-659-5907 or 985-857-3680
2-1-1: To obtain and submit resources and referral information

WITHIN OUR CIVIL PARISHES

ALL EMERGENCIES: 9-1-1

Terrebonne Parish
Sheriff’s Office: 876-2500 Office of Emergency Preparedness (OEP): 873-6357

Lafourche Parish
Sheriff’s Office: 446-2255 (Thibodaux) 532-2255 (Raceland/Lockport) 798-2255 (Galliano)
868-2255 (Bayou Blue) OEP: 446-8427

St. Mary Parish
Police Depts.: 384-1622 (St. Mary) 395-6161 (Patterson) 384-7710 (Berwick) OEP: 385-2600
St. Mary Outreach: 385-0525

Grand Isle
Police Department: 787-2204 Jefferson Parish OEP: 504-349-5360
CHAPTER III: WHERE TO GO FOR HELP

HELPFUL RESOURCE NUMBERS

(Local Agencies That May Offer Additional Assistance or Provide Information on Resources)
also see Catholic Charities searchable Resource Guide on our home page:
http://www.htdiocese.org/catholic-charities

Terrebonne Parish Consolidated
Government Department of Housing and
Human Services
809 Barrow St., Houma, LA 70360
985-873-6865

Catholic Charities
1220 Aycock St., Houma, LA 70360
985-876-0490

Housing Authority of Houma
7491 West Park Ave., Houma, LA 70364
985-876-4755

American Red Cross (Fire)
504-620-3105

Salvation Army (Store)
5539 West Main St., Houma, LA 985-262-1871

St. Vincent De Paul
Clothes – 107 Point St., Houma, LA 985-872-9373
Pharmacy – 7358 Main St., Houma, LA 985-872-2253

Council on Aging - Meals on Wheels
995 West Tunnel Blvd., Houma, LA 70360
985-858-5145

Office of Family Support
1012 West Tunnel Blvd., Houma, LA 70360
985-876-3755 / 1-855-562-6941

Terrebonne Churches Food Bank
254 Magnolia St., Houma, LA 70360
985-851-5523
Mon 9-12, Wed 1-4, Sat 9-12

Options for Independence
1340 W. Tunnel Blvd., Houma, LA 70360
985-868-2620

TRAC
1220 Aycock St., Houma, LA 70360
985-851-2952

Southeast LA Legal Services
521 Rousell St., Houma, LA 70360
985-851-5687

Bunk House Inn (Men or Women)
8424 Main St., Houma, LA 70363
985-876-9976

Beautiful Beginnings Shelter
(Husband & wife, Families or Single Women)
300 Bond St., Houma, LA 70360
985-580-8105

Social Security
1-866-748-2071

Bayou Land Families Helping Families
985-447-4461

Mental Health Clinic
5599 Hwy. 311, Houma, LA 70360
985-857-3615

LA Dept. of Labor – Terrebonne Office
807 Barrow St., Houma, LA 70360
985-876-8990

The Work Connection
807 Barrow St., Houma, LA 70360
985-876-8990

Chabert Medical Center
1978 Industrial Blvd., Houma, LA 70363
985-873-2200

Food for Families
1-888-850-9099
(St. Mary & Terrebonne Parishes)
985-532-0459
(Lafourche Parish)

(This list has been provided by Options for Independence)
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