



Welcome City of Stagecoach Residents!

USA Waste Solutions would like to welcome you and announce that we will be your new trash provider as of **December 1, 2020**. We are excited for the opportunity to provide our services to your community.

Service Days, Hours & Office Hours:

Your **trash** and **recycling** collection days are Mondays. Bulk trash items will be collected on the second and fourth service day each month limited to three (3) items per home. Please have your trash and recycling out no later than 7am the day of service, or the night before. Our service hours are from 7am to 7pm. Our office hours are from 8am - 12pm and 1pm - 5pm Monday through Friday. Please place your recycling on the opposite side of your driveway from your trash.

Contact Information:

For questions or issues with your service, please email us myservice@usawastesolutions.com, complete a customer support request by visiting usawastesolutions.com or call our office at (281) 974-2409.

Holiday Schedule 2020:

USA Waste solutions observes the four (4) following holidays each year: New Year's Day, Independence Day, Thanksgiving Day, & Christmas Day. If your service day falls on an observed holiday, your trash & recycling will be picked up on Thursday of that same week.

Service Guidelines:

Yard Waste – Place lawn clippings in bags not exceeding 50 lbs. Lawn clippings not placed in bags will not be accepted. Branches should be placed in individual piles measuring no larger than 4 feet, no greater than 4 inches in diameter and tied together not exceeding 50 lbs. Limited to 8 bundles per collection day.

Trash Items Not Accepted include, but are not limited to oil, whole tires, bricks, construction materials, paint, batteries, fluorescent light bulbs, oil filters, propane tanks, gasoline, and hazardous waste. Please visit our website at <https://usawastesolutions.com/service-guidelines/> for more information about our service guidelines, including information about Storm Debris Removal and a complete list of Items Not Accepted for collection.

Acceptable Recycle Items include, but are not limited to computer paper, construction paper, soda, juice, & beer cans, aluminum foil, metal jar lids, greeting cards, newspaper, yogurt cups, pie trays, household cleaner containers, file folders. For a complete list of acceptable items, please visit our website at <https://usawastesolutions.com/for-our-planet/>

Unacceptable Recycle Items include, but are not limited to paper towels, coat hangers, light bulbs, wrapping paper, Styrofoam, mirrors, soiled pizza boxes, paint & solvent containers, facial & toilet tissue. For a complete list of unacceptable items, please visit our website.

Billing Your new rate is \$15.85 + tax per month billed quarterly. Payments are due on the 1st day of each quarter. Your first invoice will include the month of December 2020 and the first quarter of 2021 (January, February and March) and will be due December 1, 2020. Payments not received by the first service day of each quarter will result in a suspension of service.

Sign Up Instructions:

To sign up, please visit our website at usawastesolutions.com and select “City of Stagecoach” (link is near bottom of page). Once sign up is complete, you will receive your first and subsequent bills in the method that you selected. Please note that there is a \$1.50 processing fee for credit card and online payments. You can also call (281) 974-2409 to set up service.