ATTENTION: RESIDENTIAL CUSTOMERS
NEED HELP WITH YOUR HEATING BILL?

The 2020-2021 Low-Income Home Energy Assistance Program (LIHEAP) has been established to help qualifying low-income Iowa homeowners and renters pay for a portion of their primary heating costs for the winter heating season.

The assistance is based on household income, household size, type of fuel, and type of housing.

If you are not sure where to apply, Dial 2-1-1, or visit https://humanrights.iowa.gov/dcaa/where-apply to contact your local community action agency, or write to:

LIHEAP
Iowa Department of Human Rights
Capitol Complex
Des Moines, IA  50319

WHEN TO APPLY:
• Elderly (60 & over) and/or disabled:  October 1, 2020 to April 30, 2021
• All other households:  November 1, 2020 to April 30, 2021

WHAT TO TAKE:
• Proof of Income (for all household members age 19 and over) Depending upon your household income type, income documentation from the past 30 days, the last 12 months, or last calendar year, whichever is easier or more beneficial for you.
• Proof of Social Security Numbers for all household members (documentation required)
• Most recent heat bill
• Most recent electric bill

WAGE EARNERS:
Please bring copies of your check stubs for the 30-day period preceding the date of application, or a copy of your most recent federal income tax return.

FIXED INCOME:
This income may include: Social Security Benefits, Supplemental Security Income, Family Investment Program, Veteran's Assistance, Unemployment Insurance, and pensions. Please bring copies of your check stubs from the previous 30 days.

SELF-EMPLOYED/FARMERS:
Please bring a copy of your most recent federal income tax return.

FIP RECIPIENTS:
Please bring your current DHS Notice of Decision or contact your local office for acceptable document information.

If you receive alimony or child support, it will also need to be verified. Additional income not listed here may be required.

INCOME MAXIMUMS

<table>
<thead>
<tr>
<th>Household Size</th>
<th>Annual Gross Income</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$22,330</td>
</tr>
<tr>
<td>2</td>
<td>$30,170</td>
</tr>
<tr>
<td>3</td>
<td>$38,010</td>
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<tr>
<td>4</td>
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<tr>
<td>6</td>
<td>$61,530</td>
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<tr>
<td>7</td>
<td>$69,370</td>
</tr>
<tr>
<td>8</td>
<td>$77,210</td>
</tr>
</tbody>
</table>

For households with more than eight members, add $7,840 for each additional member.