Re-setting a username and password in Connect Now

1. This is the current address for the diocese of Madison:
   https://madison.parishsoftfamilysuite.com/

2. If you have forgotten either your username or password. On the main login screen, click the forgot password link seen in the image below:

3. The system will prompt you to fill in the first name, last name, email and zipcode of your staff login.

4. If it is successful, it will send you a new email with your parish name, your CURRENT login along with a temporary password. (see example below)
5. Follow the prompts on the email to reset the password. Clicking the Here link to login, typing in your username and temporary password. After setting up your permanent password, use it and your username to again log in on the main link.