



# The PJPII SCRIP Program

~ Everyday Essentials Equals Education ~

## Q&A: 2018 Questions & Answers

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*To use this Q&A, simply on a PC use **CTRL+F** or on a MAC use **Command+F** and type in a brief question or a few words to find the question you are looking for. If you don't find it in here, contact us!*

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email [PJP2SCRIP@yahoo.com](mailto:PJP2SCRIP@yahoo.com)  
or shop @ [ShopWithScrip.com](http://ShopWithScrip.com)  
(use enrollment code: **AB8472DL1LL9** when prompted)  
or call/text **Elizabeth Pennock @ 610-304-1482**

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### **Q: What is the SCRIP Program?**

A: SCRIP cards are gift cards purchased by the school at a discount and sold at face value. The discount is split between tuition credits and the school so that the program is mutually beneficial.

### **Q: How are SCRIP cards used?**

A: SCRIP cards can be used exactly as you use any gift card. By using gift cards (which are like cash) instead of using a credit card, check or PayPal. Each individual company gives back a percentage because they do not have to payout additional fees themselves, thus returning the savings to you and PJPII!

### **Q: What stores offer SCRIP cards?**

A: Over 700 retailers including grocery stores, home improvement stores, and many more. To see the complete list of retailers, go to [www.shopwithscrip.com](http://www.shopwithscrip.com)

### **Q: Where do you get the cards you sell from?**

A: We currently have one major vendor, Great Lakes SCRIP Center where we receive all our cards except grocery stores like ACME and Giant.

### **Q: Who do you have grocery cards available for in stock?**

A: We currently have **ACME and Giant Foods** that we keep in stock. However, if you visit [www.shopwithscrip.com](http://www.shopwithscrip.com) there are more grocery stores available which you may order.

### **Q: Can you add Wegmans to the list?**

A: Currently Wegman's does not participate in the SCRIP program. We have requested participation both from Wegman's and from the Great Lakes Scrip Center to bring Wegman's on board. We hope that they will join us in the future.

### **Q: Why do you get your gift cards from different locations?**

A: Great Lakes SCRIP Center is a company that has been around since 1994. They are well trusted, dependable and one-stop shop for most of our gift cards. In June 2002, Carol Burgess and Carol Smith, the founders of Great Lakes Scrip Center, were named West Michigan Entrepreneurs of the Year by Ernst & Young.

The reason we purchase directly from grocery stores is Great Lakes also uses a 1% fee for all cards in their operating costs, so we take that extra 1% from the grocery stores we purchase from and invest it back in PJPII, our operating costs & our promotions we run throughout the year.

### **Q: How do I purchase SCRIP cards?**

A: There are a few ways you can purchase your SCRIP cards:

1. Place your order online at [www.shopwithscrip.com](http://www.shopwithscrip.com).
2. Place your order through a mobile app called **MyScripWallet**.

3. Print out the [form](#) available on OptionC or PJPII's website, fill it in with your order, and send it in with a check in an envelope marked with "PJPII SCRIP ORDER" through your child's folder.
4. eMail or call us for details!

**Q: Once I place my order, how long will it take to receive my cards?**

A: We place our SCRIP card orders one day per week (usually Thursday evenings). All orders received on Thursdays before 6 pm will be delivered via your child's folder, available for pick-up or mailed the following Wednesday/Thursday. If you place your order online, paid via PrestoPay and purchased a ScripNow! item, your order will be available immediately in most cases. If you are paying by check, please send in a copy of your order along with your check. Once we receive your check we will release your order and you will receive it within a day. If you need it earlier, contact us, we will accommodate as best as we can.

**Q: I placed my order through [shopwithscrip.com](#) and I see a rebate much higher than I actually received. Why?**

A: Please remember that the percentages on the websites are what the program receives in total. PJPII receives a portion and you receive a portion. Sometimes the percentages are a little more in PJPII's favor to offset operating costs for shipping, supplies, etc. If you ever have any questions or concerns, contact Elizabeth Pennock via email at [pjp2scrip@yahoo.com](mailto:pjp2scrip@yahoo.com).

**Q: What if I need to order and we are out on a break, have a snow day or my child is home from school?**

A: Contact us, we can work with you to ensure your order is placed or received as quickly as possible.

**Q: I use the same cards every month. Do I have to fill out an order each time or is there a subscription?**

A: We have a monthly mailing program! Fill out a form and return to the "PJPII SCRIP." You'll start receiving your order on/about the first day of each month. An invoice will be sent with your order. As long as you continue to pay by the due date each month (usually around the 21<sup>st</sup> or 22<sup>nd</sup>) you will automatically receive your monthly order.

**Q: What if I need to change my order slightly, for instance I need an extra \$25 gift card one time?**

A: Simply contact us either through email or your child's folder with your addition or deletion and it'll be incorporated. Please make sure all changes are in by the 22<sup>nd</sup> of the month in order to make have it included.

**Q: Can I start or stop my monthly order at anytime?**

A: Yes! Please notify us by the 21<sup>st</sup> of the month for any changes, additions or cancellations to ensure. Simply email or send us a note through your child's folder.

**Q: What if the 1<sup>st</sup> falls on a Saturday or Sunday or Holiday?**

A: We do our best to plan appropriately. We usually get the cards out the Friday before the 1<sup>st</sup> in this event or during the Holidays we post our anticipated delivery dates.

**Q: Who should I make my check out to?**

A: PJPII or PJPII SCRIP Program

**Q: Can I order on-line?**

A: Yes! We have a website: [www.shopwithscrip.com](http://www.shopwithscrip.com) that allows you to not only shop for cards on-line, but some cards are available into your email account within minutes of your purchase! Call us for more details!

**Q: Does SCRIP have a mobile app?**

A: Yes! We have a website: [www.shopwithscrip.com](http://www.shopwithscrip.com) that has an application called MyScripWallet. You can not download it from your app store. You will need to visit MyScripWallet from your device's browsers and save it to your device. For more details on how to download it you may visit the support enter on your on-line home page and select videos.

**Q: I'm not comfortable with my cards being sent home in my son/daughter's backpack. Is there another way for me to receive my order?**

A: Absolutely! Please contact us and we will arrange another method of delivery.

**Q: It only looks like a few dollars here and there. Is the time involved with buying SCRIP cards worth it?**

A: Yes! A few dollars here and there adds up quickly! And while you are earning money back towards your tuition, the school is also benefitting from this program. If you ordered \$200 in grocery cards alone each month, annually you would receive \$48 (enough to cover the cost of your stationery supplies each year) in tuition credits. If every family did that, the school would receive near \$19,000 in profit! All for using gift cards instead of credit cards or debit cards. Call Elizabeth Pennock, she'll share her family stories and give you tips on how you can benefit PJPII and your family!

**Q: I don't really need the tuition credit. Can I donate it?**

A: Yes! Just indicate on your tuition credit form that you would like to either donate your credits to the school or a family in need or a family of your choice anonymously and we'll do the rest.

**Q: Can my family members or friends sign up for the program as well?**

A: Yes! Grandparents, aunts, uncles, neighbors, and friends can all sign up for the program. Just have them complete the forms or enroll online and indicate that your child should receive the tuition credit. The more people we have join the program the more tuition credit you gain and the more PJPII benefits!

**Q: Where do I send my old tuition credits?**

A: We have been paperless since 2012, however if you are cleaning out your backpacks for the final time and find one from a long time ago, we will apply it!

**Q: When can I expect my tuition credit to be applied towards my SmartTuition account?**

A: Tuition credits are now processed directly on a quarterly basis. We close out the quarter the 1<sup>st</sup> month following the quarter and submit the credits. Once the credits hit SmartTuition, you will receive an email that your account has received a credit. For questions regarding your tuition credits, please contact Elizabeth Pennock via email at [pjp2scrip@yahoo.com](mailto:pjp2scrip@yahoo.com) or text 610-304-1482.

**Q: I show a different amount in my calculations for what my tuition credit should be?**

A: Contact Elizabeth Pennock via email at [pjp2scrip@yahoo.com](mailto:pjp2scrip@yahoo.com) or text 610-304-1482.

**Q: Can I pay for my order using a credit card?**

A: No, not at this time, however it is on our wish list.

**Q: My SCRIP card didn't work. Now what?**

A: Please contact us and we'll help you. **Please DO NOT THROW THE CARD AWAY.** Without the card we cannot correct the situation.

**Q: Who runs the SCRIP program?**

A: The SCRIP program is 100% run by volunteers, overseen by Mrs. Sarah Kerins. We do our best to ensure that your orders are filled as quickly and efficiently as possible. We take this program very seriously and run it as if it were our own personal business. If you ever feel you have an issue, question or compliment, please contact us. We have an open door policy and will do our best to resolve your need appropriately.

**Q: Who decides the percentage I receive in tuition credit?**

A: Mrs. Sarah Kerins is the final decision maker on the split, however our vendors are the 1<sup>st</sup> line of command on how much of a percentage they discount the cards.

**Q: Why are some of the percentages as low as 1.5% and some as high as 18%?**

A: That is a very good question! Some vendors, such as Walmart already have their items at the lowest possible rate they can in order to be successful, where some other vendors have a higher profit margin and can easily give deep pocket discounts.

**Q: Do the gift cards ever expire?**

A: No! If you run into any problems, DO NOT THROW YOUR CARD AWAY, contact us and we will help you!

**Q: What if the company is going out of business?**

A: We receive word up to 2 years ahead if a company is going out of business and will get the word out to everyone to use up those cards quickly.

**Q: I bought the wrong card for a gift, may I return it?**

A: Yes. Within 30 days we can exchange it for another card, however we cannot give cash back. If it's been over 30 days we will have to charge a restocking fee so you will not receive the full value. The restocking fee is 10% and then you can apply the difference toward another card. Again, we cannot give cash back for cards previously purchased.

**Q: Will I ever have the opportunity to receive more tuition credit, a chance at a free card or any other promotional type events?**

A: Every month we have a promotion to help you receive more benefits in this program as well as try to increase PJPII sales and benefits. Please look at OptionC and our flyers for more details. If you feel you missed an event, contact us, we'll share with you our current promotions!

**Q: How can I help raise more tuition credit or money for PJPII?**

A: Spread the word. Word of mouth is our best marketing effort ever! Show your friends and family how easy this program is and how it benefits you. Currently Elizabeth Pennock has some great examples of how her family has made SCRIP benefit PJPII and save greatly on their tuition! You can also look at our visual aid located on the PJPII website.

**Q: Can I volunteer for the program?**

A: Absolutely, contact Elizabeth Pennock!

**Q: Where can I find more information on the SCRIP program?**

A: There are a few ways you can find more information:

1. OptionC
2. The [PJPII Website](#)
2. [Shop With Scrip](#)
3. Events throughout the school year.
4. Call or text:  
**Elizabeth Pennock** (610.304.1482)
5. [pjp2scrip@yahoo.com](mailto:pjp2scrip@yahoo.com)