



Dear Clients,

Just as many things around us are changing so is the therapy space for you. *The Emmaus Center* has made the decision to temporarily move to Telehealth sessions. We will do our best to ensure that these sessions are as beneficial to you as they are in person. We understand this is a confusing and worrisome time for adults and children; therefore, we are committed to remaining available to serve our clients whose trust has been placed in us.

An office manager will be in the office once a week to check messages and return calls, but we will not be open for face-to-face sessions. All counselor emails that are using Telehealth are located at the bottom of this letter, and on our Facebook page, so that clients may communicate with their counselor in that form as well. We will return emails as soon as quickly as possible. *The Emmaus Center* will evaluate our continuation of Telehealth sessions after the Easter holiday.

Clients who have appointments scheduled for the rest of this week are being contacted for the option of Telehealth sessions. You will be asked to create a client portal in Theranest or can receive a link for your Telehealth session to your email. Please review the *Telehealth Consent to Treatment* form in your client portal or email. This form will need to be signed in Theranest or scanned and emailed back to your counselor before your Telehealth session. Please see the attached graphic for what to expect in your Telehealth session.

If you do not currently have an appointment scheduled, but you want to schedule one, you can call the office or email and we will schedule you as soon as we can. We hope all counselors can begin using Telehealth for sessions by Monday, April 6<sup>th</sup>. Thank you for your continued trust in *The Emmaus Center* as we navigate through a time of uncertainty and many changes. We will get through this time as we continue to trust, pray, and stay safe!

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**THE  
EMMAUS CENTER**

COUNSELING & SPIRITUAL DIRECTION IN THE CATHOLIC TRADITION