



Travel Policies

What's Not Included: Personal expenses, incidental hotel charges such as movies, telephone calls, room service, laundry, meals not listed, alcoholic beverages, mini-bar charges, luggage fees and additional fuel surcharges as imposed by airlines or cruise lines. Gratuities for guides and drivers are also not included in tour cost.

Travel Documents

All documents will be mailed approximately two weeks prior to departure. Documents include a daily itinerary, clothing suggestions, a list of hotel phone numbers, luggage tag and any other information concerning your tour.

Deposits

You may reserve your place as an option without a deposit. Each tour has the deposit requirements listed. Your deposit is due within five (5) days of making your reservation.

Payments

Grand View Tours will accept cash, personal checks or payment by either Visa, MasterCard or Discover credit cards. Deposit amount is listed in each tour and is due within 5 days of making the reservation. Cost of Trip Cancellation / Interruption Insurance premium is an additional cost and listed in each itinerary. Trip Cancellation / Interruption Insurance must be purchased with the initial deposit. If you do not wish to buy this insurance, it can be removed from the deposit. Final payment date will be indicated on your printed receipt.

Refunds

Each tour will list the Terms of Deposit, Final Payment and Cancellation Policy. If you have purchased the Optional Trip Cancellation / Interruption Insurance with your tour package, this premium is not refundable.

Seat Rotation

To give every traveler an equal opportunity to see the sights, we follow a seat rotation policy on our domestic motor coach tours.

Many times, travelers wish to keep the same seat and not be part of the rotation. These travelers can take a seat toward the back of the coach to be removed from the rotation policy. Please consult with the Tour Director before doing so.

Smoking

No smoking is permitted on any of our motor coaches. In the hotels, we reserve non-smoking rooms. If you smoke in your non-smoking room, the hotel will charge you directly a minimum of \$200 cleanup fee.

Travel Requirements

Flying into Canada, Mexico and the Caribbean: To enter or leave Canada or the Caribbean, all U.S. Citizens must carry proof of citizenship which is a valid passport. Non-citizens must have a valid passport, passport card visa or alien card which permits re-entry.

Motorcoach into Canada or Mexico: Motorcoach into Canada or Mexico: All passengers will also need a valid passport, or passport card, for travel to and from Canada by motorcoach. You can also use a Passport Card for Motorcoach into Canada or Mexico.

Cruise: All citizens need a valid passport to travel on a cruise ship. Boarding will be denied for those without proper documentation.

Other International Destinations: To enter and leave all other foreign countries, U.S. Citizens must carry a valid passport. Certain destinations may require a visa in addition to a passport. Grand View Tours will secure any visas for you for an additional fee. The additional fees are listed at the end of the itinerary. Non-citizens must carry a valid passport, visa or alien card, and a multiple entry visa for return to the U.S.

Affiliations:

Grand View Tours, Inc. is a member of the American Bus Association, Cruise Line International, ASTA, Travel Leaders Network and Uniglobe Travel Center. We are owners in Travel Alliance Partners (TAP)

Changes in Itinerary and Tours

In the event a supplier adjusts the cost of a tour component, Grand View Tours reserves the right to adjust the price of any tour up to the time of departure. Port charges and departure taxes are regulated by the government and may be changed at any time. Airlines and other transportation companies reserve the right to impose fuel surcharges when necessary and these costs must be passed along to our customers. Airlines that have imposed baggage fees will collect these funds at check in. They may or may not be part of your package tour cost and will be noted under tour inclusions. Trips paid in full guarantees your price will not increase.

Responsibility: Grand View Tours, Inc. and Travel Alliance Partners, and supplier services in connection with this travel program are not responsible for any illness, loss or injury to person or property, any delay, or extra costs incurred due to the delay or cancellations caused by weather or events beyond anyone's control. Travel documents will be sent approximately 3 weeks before departure date, pending all payments are received on time. The itinerary may change based on events and circumstances beyond our control.

Extreme Circumstances: In the event of an act of God, war (declared or undeclared), terrorism, accident, natural disaster, outbreak of disease or other events beyond our control, Grand View Tours, Inc. reserves the right to issue a credit for future travel with Grand View Tours, Inc. in lieu of a money back refund.