

# COVID-19 RESPONSE

## Adjusted Services & Operations

### OFFICE CLOSURES

For the health and safety of our community, Catholic Charities has made the following adjustments to our services to both our Austin and Brazos Valley office locations.

- **Client Services.** All Catholic Charities services will be provided via virtual technology and phone for the foreseeable future (see the Existing Programs & Services section below for certain exceptions).
- **Volunteer Operations.** All volunteer operations will cease for the foreseeable future.
- **Special Events.** All special events scheduled in the coming months are cancelled, including our *Creating Hope in the Brazos Valley Luncheon* on April 30.

### EXISTING PROGRAMS & SERVICES



**Counseling Services.** Our Counseling Services program provides high-quality mental health services to help individuals and families overcome life's challenges. All current and future patients are able to access our secure virtual portal at this time for teletherapy services. Multilingual services available



**Disaster Response.** Our Disaster Response program responds quickly to get families back to their pre-disaster state or better. Our Disaster Response team has activated to address the COVID-19 crisis (see Additional Services section below), and all Disaster Response clients can expect the same level of support through virtual platforms or via phone. Multilingual services available.



**Financial Stability.** Our Financial Stability program helps families and individuals prevent homelessness and achieve financial security through case management, education and emergency financial assistance. All Financial Stability clients are receiving the same level of support through virtual portals and via phone. Financial education services are being continued via virtual platforms. Multilingual services available.

#### Austin Office

1625 Rutherford Ln. | Austin, TX 78754  
T: 512.651.6100 | F: 512.651.6101

[WWW.CCCTX.ORG](http://WWW.CCCTX.ORG)

#### Brazos Valley Office

1410 Cavitt Ave. | Bryan, TX 77801  
T: 979.822.9340 | F: 979.822.6754



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[twitter.com/CCcentraltexas](https://twitter.com/CCcentraltexas)



[instagram.com/catholiccharitiesCTX](https://instagram.com/catholiccharitiesCTX)

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### EXISTING PROGRAMS & SERVICES (*continued*)



**Gabriel Project Life Center.** Our Gabriel Project Life Center program provides life-affirming services including education, mentoring and material assistance for families to ensure their children have a healthy start to life. All Gabriel Project Life Center clients will continue to receive material assistance and mentoring. All classes will continue to be held on virtual platforms rather than in-person. Multilingual services available.



**Immigration Legal Services.** Our Immigration Legal Services program offers affordable immigration legal assistance from experienced attorneys and staff, with a focus on family reunification. All Immigration Legal Services clients continue to receive the same level of legal support via our secure virtual portal and phone conference. Multilingual services available.



**St. Michael's Veteran Services.** Our St. Michael's Veteran Services program provides case management, financial assistance, and referrals to veterans and their dependents regardless of military discharge status. All veteran and client families will receive the same level of support via phone conference. Multilingual services available.

### ADDITIONAL SERVICES

Catholic Charities has increased our community-wide service offerings to respond to challenges posed by the COVID-19 crisis. We continue to increase these additional services as the situation progresses. Currently, Catholic Charities of Central Texas is offering:

- **Free Crisis Counseling.** Catholic Charities Counseling services is offering two free teletherapy counseling sessions for those persons experiencing anxiety or job loss due to the COVID-19 pandemic.
- **CCCTX Diaper & Hygiene Drive-Thru.** Catholic Charities is hosting regular no-contact drive-thru events to distribute diapers and personal hygiene kits to families in need. These events are being offered at both our Austin and Brazos Valley office locations. Anyone across Central Texas is welcome. You do not have to be an existing client to participate in these events. For event schedule and more, visit our website and social media pages.

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### **ADDITIONAL SERVICES (*continued*)**

Catholic Charities will continue to serve the needs of vulnerable Central Texans during this time. For updates on our additional service offerings, follow us on social media and check our website ([www.ccctx.org](http://www.ccctx.org)).

### **HOW YOU CAN HELP**

First and foremost, take care of yourself and your loved ones during this difficult time.

As an organization committed to serving families in poverty, we know we will experience increased demand in the coming months. Many of the families we serve already live paycheck-to-paycheck, and many more may find themselves under financial strain due to loss of income in the over the next few months. We need to raise \$1.2 million to meet this unprecedented demand. Community leaders have already pledged \$600,000, and are challenging supporters to match this gift by April 15. Help us reach our goal by making a matching donation today at [www.ccctx.org/donate](http://www.ccctx.org/donate)!

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