



CSA FAQ – QUESTIONS & ANSWERS



- Q** How will the Catholic Services Appeal (CSA) funds be used?
- A** Funds will be used to support only those diocesan programs and ministries outlined in the case for support. No funds will be distributed to outside organizations or used for political purposes. 100% of your gift goes to these ministries and will not be used for legal fees, judgments or settlements.
- Q** Is the CSA a good opportunity for evangelization and stewardship?
- A** A well-balanced and effective campaign can unite clergy and laity to work together as one Church. The CSA can be an extraordinary opportunity to reach out to all. Parishioners will develop a better understanding of what our Diocese currently does and its obligations to the community. This often leads to greater involvement and support. Ultimately, the renewal experience it can give to a parish may be far greater than merely the dollars raised.
- Q** Who will be asked to support the CSA?
- A** All Catholic households in the Diocese of Austin will be asked for its prayerful consideration of a gift to the CSA.
- Q** What is the difference between the CSA and the Encountering Christ Capital Campaign?
- A** The CSA is an annual appeal that focuses on our immediate needs as a diocese and helps fund our ongoing operating expenses. The capital campaign is a long-range plan that looks to the future and goes beyond our immediate needs. We ask our donors to prayerfully consider contributing to both. It is similar to planning family finances as you need to provide for day- to-day expenses as well as long range planning such as a college education for your children or participating in a retirement plan for the future.
- Q** How can a donor become a member of the Good Shepherd Society?
- A** There are five different circles of participation with benefits associated with each level. A donor can become a member with an annual gift to the CSA of \$1,500 or more.
- Q** Can a donor make a gift via text?
- A** Yes. Text dollar amount to (512) 829-3826.
- Q** To whom should a check be made payable?
- A** Checks should be made payable to “Catholic Services Appeal.”
- Q** How are subsequent payments made?
- A** A donor will receive a monthly statement from the diocese for remaining pledge payments unless the payment is an automatic deduction from a credit or debit card or an electronic bank transfer.
- Q** Can a donor make a gift through electronic giving?
- A** Yes. A donor can make an electronic gift through a credit or debit card. We accept MasterCard, Visa, Discover and American Express. Payments through electronic funds transfer from bank accounts are also accepted.
- Q** Can a donor go online to make a pledge to the CSA?
- A** Yes. For secure giving, a donor can go to www.austindiocese.org/csa and click on the “Donate” button to make an online gift.
- Q** Can a donor make an ongoing gift?
- A** Yes. A donor can go to www.austindiocese.org/gratitude and select the amount that fits into their budget. The donor’s gift will recur monthly until they ask us to stop. Gifts of perpetuity allows the diocese to fund ministries year-round.
- Q** Can a donor make a monthly gift?
- A** Yes. A donor can make a one-time gift or over a monthly period.
- Q** Can Stock, IRA Qualified Charitable Distribution (QCD), Family Foundation, or Charitable Gift Fund gifts be made to the Diocese of Austin?
- A** Yes, if a donor would like to make a gift of Stock, IRA QCD, Family Foundation, or Charitable Gift Fund, please have them contact Lisa Rosenberger at (512) 949-2450 or lisa-rosenberger@austindiocese.org