Do you have a question about your employee benefits?

Help is just a phone call or email away!

The Archdiocese of New Orleans Benefits Advocacy Center will offer one-on-one assistance with your employee benefits.

We can assist with services such as...

- Explaining your Benefits
- Finding Providers
- Enrollment Questions
- Ordering ID Cards
- Provider Networks
- Enrollments: Annual, New Hire, Qualifying Events
- Maintain eligibility: Age Limit Reports, Dependent Verification, Pending Enrollments, and EOI monitoring
- Billing Issues and Bill Bundling
- Qualifying Life Events
- Claims Resolution
- Appeal Letter writing assistance
- Continuation questions
- QMCOs/QDROs
- Carrier Discrepancy Reports
- Terminations
- Password Resets

HOW TO CONTACT THE BENEFITS ADVOCACY CENTER

Toll Free Phone Number: 1-833-857-0755

Email: bac.anobenefits@ajg.com

Hours of Operation:
MONDAY - FRIDAY
7:00 am - 6:00 pm
Central Time