



ARCHDIOCESE OF
NEW ORLEANS
BENEFITS ADVOCACY CENTER



**HOW TO CONTACT THE
BENEFITS ADVOCACY
CENTER**

Toll Free Phone Number:

1-833-857-0755

Email:

bac.anobenefits@ajg.com

Hours of Operation:

**MONDAY - FRIDAY
7:00 am — 6:00 pm
Central Time**

*Do you have a question about your
employee benefits?*

Help is just a phone call or email away!

The **Archdiocese of New Orleans** Benefits Advocacy Center will offer one-on-one assistance with your employee benefits.

The Advocates can assist with services such as...

- Explaining your Benefits
- Finding Providers
- Enrollment Questions
- Ordering ID Cards
- Provider Networks
- Billing Issues and Bill Bundling
- Qualifying Life Events
- Claims Resolution
- Appeal Letter writing assistance
- Continuation questions

We will also provide assistance with...

- Enrollments: Annual, New Hire, Qualifying Events
- Maintain eligibility: Age Limit Reports, Dependent Verification, Pending Enrollments, and EOI monitoring
- QMSCOs/QDROs
- Carrier Discrepancy Reports
- Terminations
- Password Resets

