

Effective March 19, students will be learning online. The school office will be closed with a skeleton crew checking emails and answering phone calls. All employees are accessible via email or you can email office@stbonaventureschool.org for an immediate response.

FAQ's:

Q. How will the teachers interact with the students?

A. The teachers will email specific instructions based on grades. TK -2nd will be using Seesaw. 3rd-8th will be using google classroom. Junior High students will continue to use their existing online platforms. Additional technology is Zoom or Google Meet for online live or taped lessons. Private youtube videos will also be shared for storytime, and other educational purposes.

Q. When will the teacher assign work?

A. You will receive assignments each week for daily work. The minutes per subject vary based on grade level. Teachers will email specific grade level instructions and protocols.

Q. How will my child or I communicate with the teacher?

A. The teacher will communicate 1+ weekly via email. The teacher will be available and responsive 8 am to 3 pm daily (M-F). In addition, there are three ways to communicate:

- 1) Email teacher directly.
- 2) Daily virtual office hours (8-9 am or 2-3 pm). Office hours are via email or video conferencing via appointment only.
- 3) Video conference - by appointment only and must have 3 people (no student & teacher only conferencing).

Q. Where do I go for technical support?

A. Please complete a [Tech Support Help Ticket](#) and a member of our IT department will get back to you.

Q. Are there mental health resources for my child?

A. Yes - Outreach Concern has set up a hotline you can call. Please call them at 1-800-4-concern.

Q. How can I provide parent feedback on how things are going?

A. We value all input. [Please click](#) here to provide feedback. Please also speak directly with your teacher(s).

Q. Is there a hotline for COVID-19 health questions regarding my child?

A. Yes please call 1-844-GET-CHOC to speak with a CHOC nurse 24/7.