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Department / Agency / Facility	COVID-19 Special Provisions (as of 3:30pm, 3/23/20)
<p>Utilities:</p> <ul style="list-style-type: none"> Philadelphia Gas Works (PGW) Philadelphia Electric Company (PECO) Philadelphia Water Department (PWD) Aqua America <p>Latest dates/deadlines [Updated: 3/16 at 2pm]:</p> <ul style="list-style-type: none"> PECO: moratorium ends on May 1. PGW: shut-offs & late fees will be suspended “until further notice.” PWD: moratorium ends on May 15. Termination and late fee extensions might vary depending on your provider. Please contact your utility directly for the most current information about how to keep your account in good standing during the moratorium. 	<p>The Public Utility Commission has prohibited all terminations of electric, gas, water, wastewater, telecommunication and steam utility accounts from March 6 until the expiration of the Governor’s disaster declaration, which extends “up to 90 days.”</p> <p><u>PECO & PGW will:</u></p> <ul style="list-style-type: none"> Suspend non-payment terminations. Waive new late payment charges. <p>Note: Regular billing will continue for all customers during the moratorium.</p> <p><u>For assistance paying bills or other information:</u></p> <ul style="list-style-type: none"> PECO: Call 1-800-494-4000. PGW: Call 215-235-1000. PWD: Call 877-309-3709. Aqua: Call 877-987-2782.
<p>Telecommunications:</p> <ul style="list-style-type: none"> AT&T Comcast Google Fiber Sprint T-Mobile Tracfone Verizon <p>Latest dates/deadlines [Updated: 3/16 at 2pm]:</p> <ul style="list-style-type: none"> Comcast: terminations resume May 20. Termination and late fee extensions might vary depending on your provider. Please contact your telecommunications provider directly for the most current information about how to keep your account in good standing during the moratorium. 	<p>Via the <i>Keep Americans Connected Pledge</i>, many telecommunications companies have agreed to:</p> <ul style="list-style-type: none"> Not terminate service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic; Waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; Provide free Wi-Fi hotspots. For a map of Xfinity hotspots: www.xfinity.com/wifi. Once at a hotspot, consumers should select the “xfinitywifi” network name in the list of available hotspots and then launch a browser. Provide unlimited data for 60 days (Comcast). <p>Note: Regular billing will continue for all customers during the moratorium.</p>
<p>Free Library of Philadelphia (applies to all 54 libraries) https://www.freelibrary.org/</p>	<ul style="list-style-type: none"> Effective March 15, the Free Library will close all locations to the public through March 29

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<p>Re-opening date [Updated: 3/16 at 3pm]</p> <ul style="list-style-type: none"> Monday, March 30. 	<ul style="list-style-type: none"> All programs and events scheduled for this time will be cancelled or postponed. Access to digital resources including ebooks, audiobooks, movies, TV, and music, over 100 databases, and the <i>New York Times</i> online remains available.
<p>Philadelphia Parks and Recreation www.phila.gov/departments/philadelphia-parks-recreation/</p>	<ul style="list-style-type: none"> Will suspend all programs and close most recreation centers beginning Monday, March 16. 50 recreation centers will remain open to provide meals to children 18 and under. Six older adult centers will also remain open. resources Meal sites (Schools): Open Monday - Friday, 9AM - noon. Two grab-and-go students meals will be available (breakfast and lunch). Activity sites (Rec Centers): Open Monday - Friday, 10AM - 6PM. Activities will be available and limited meals served at 3PM. See attached list for open centers
<p>Montgomery County COVID-19 Response</p> <p>[Updated: 3/18 at 9am]</p> <p>Contact:</p> <ul style="list-style-type: none"> Covid19@montcopa.org Call 610.631.3000. Montgomery County Office of Public Health: 610.278.5117. <p>Note: The Montgomery County Office of Public Health DOES NOT conduct testing for the COVID-19 virus. Staff can answer questions and do its best to help connect an individual who needs testing with a facility that MIGHT be able to provide that test.</p>	<p>Montgomery County Government and Court Closings</p> <ul style="list-style-type: none"> Beginning Wednesday, March 18, the county will resume a limited service schedule. The Human Services Center, Willow Grove, Pottstown, & Lansdale Office are closed to the public. The Courthouse will remain accessible to the public for Emergency Court business only. One Montgomery Plaza will be open to the public for Domestic Relations and Orphans Court filings ONLY. Correctional facility visits are cancelled. For any employee or member of the public that MUST come to the aforementioned buildings, please be sure to practice safe distancing, good hygiene, and know that each of these buildings all are under an enhanced cleaning protocol to assist in minimizing risk. Go here for the full limited services schedule. <p>Guidance for Employers Dealing with COVID-19</p> <ul style="list-style-type: none"> Please go here. <p>Workforce Development and Unemployment Compensation</p> <ul style="list-style-type: none"> PA CareerLink® Montgomery County will be closed to

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	<p>the public with tentative plans to reopen Monday March 30.</p> <ul style="list-style-type: none"> • Please contact (610) 270-3429 and follow the menu prompts to receive a return call based upon your needs. • Free online workshops are available to the public and can be accessed through www.pacareerlink.pa.gov. A calendar of online workshops can be found at www.montcopa.org/2114/PA-CareerLink-Montgomery-County. <p>Montgomery County School Closure Meals</p> <ul style="list-style-type: none"> • Abington SD. Specific sites based on zone. <ul style="list-style-type: none"> ○ Copper Beech, Highland, Roslyn <ul style="list-style-type: none"> ▪ Weekdays, 10am-1pm, Junior HS bus loop, 2056 Susquehanna Rd, Abington, PA, 19001. ○ McKinley and Rydal <ul style="list-style-type: none"> ▪ Weekdays, 10am-1pm, McKinley Elementary bus loop. 370 Cedar Rd, Elkins Park, PA, 19027. ○ Overlook <ul style="list-style-type: none"> ▪ Weekdays, 10am-1pm, Overlook Elementary bus loop, 1700 Coolidge Avenue, Willow Grove, PA, 19090. ○ Willow Hill <ul style="list-style-type: none"> ▪ Weekdays, 10am-1pm, Willow Hill elementary bus loop, 1700 Coolidge Avenue, Willow Grove, PA, 19090. • Cheltenham SD. 3/25, 10am-2pm. Administration building, 2000 Ashbourne Rd, Elkins Park, 19027. • Jenkintown SD. 3/25, 12pm-2pm. School Building car loop, 325 Highland Ave, Jenkintown, PA, 19046. • Springfield SD. Weekdays, 9-11am, Middle School Cafeteria, 1901 A E Paper Mill Rd, Oreland, PA, 19075
<p>Montgomery County 4th District Libraries</p> <p>Re-opening dates [Updated: 3/16 at 3pm]</p> <ul style="list-style-type: none"> • Abington: Monday, March 30. • Cheltenham: TBD. • Springfield: Monday, March 30. • Jenkintown: Monday, March 30. 	<ul style="list-style-type: none"> • Abington Library and Roslyn Library will be closed through Sunday, March 29. Fines will be waived from March 13 – April 5. Bookdrops are open 24/7. No donations March 13 – April 5. Questions – email askabington@gmail.com, or call 215.885.5180 ext 110. • Cheltenham Township libraries are closed for “at least two weeks” starting March 13. Please do not return borrowed materials. No fines will be assessed

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	<p>during the closure. Please check the website or Facebook page for updates.</p> <ul style="list-style-type: none"> • Springfield Township Library will be closed March 13 – March 29. The outside book drop will be CLOSED. Please hold on to your materials. They will be waiving fines for any materials due during this period. Any materials held for you at the library will remain on hold. Announcements will be made on www.freelibraryofspringfieldtownship.org • Jenkintown Library. Due to the Coronavirus restrictions set forth by Governor Wolf, the Jenkintown Library and the Book Drop will be CLOSED through Saturday, March 28th.
<p>Township Services (Abington)</p> <p>Re-opening dates [Updated: 3/16 at 3pm]</p> <ul style="list-style-type: none"> • “Over the counter” services will resume on Monday, March 30. 	<ul style="list-style-type: none"> • “Over the counter” Township services are suspended until Monday, March 30th. • The Township will continue to provide essential services, such as Police, Fire, Wastewater and Trash Collection. • Beginning Friday, March 13, 2020, all other and non-essential services such as tax collection, financial services and permitting will be open for business but customers will be directed to online and telephone services. • The following Parks and Recreation facilities will be closed to the public until March 30, 2020 <ul style="list-style-type: none"> ○ Ardsley Community Center ○ Alverthorpe Park ○ Briar Bush Nature Center ○ Crestmont Community Center • Please go here for a full list of COVID-19 related closures and changes.
<p>Township Services (Cheltenham)</p> <p>Re-opening dates [Updated: 3/16 at 3pm]</p> <ul style="list-style-type: none"> • Township buildings and community centers will reopen on Monday, March 30. 	<ul style="list-style-type: none"> • Cheltenham Township will be closing the Administration Building, Tax Office, Emergency Medical Services, and Public Works buildings to the public effective close of business Friday, March 13, 2020 and will re-open Monday, March 30.

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	<ul style="list-style-type: none"> • The La Mott and Rowland Community Centers and the Cheltenham Township Libraries (Cheltenham, Glenside, Elkins Park, and La Mott) remain closed until March 30, 2020, as well. • Throughout the restriction, the Township staff will continue to provide essential services such as: Police, Fire, Emergency Medical Services and Trash Collection. All other non-essential services, such as Tax Collection, Permitting and Inspection, Parks and Recreation, Public Works and Financial Services, will be in operation; however, contact with them will be through phone, fax, email, internet or mail. • Call 215.887.1000 to contact the Township. Go here for a full list of contact numbers.
<p>Township Services (Springfield)</p> <p>Re-opening dates [Updated: 3/16 at 3pm]</p> <ul style="list-style-type: none"> • Recreation and library programs will resume on Saturday, March 28. • Parks remain open, though playground areas are closed. 	<ul style="list-style-type: none"> • Effective immediately, all Township buildings are closed to the general public. • All scheduled recreation and library programs, as well as advisory board meetings and public facility rentals (i.e. library rooms and recreation center rentals), have also been cancelled through at least March 27. • Township parks will remain open, but playground areas/play structures are closed effective immediately. • Trash and recycling collection will continue as normal. Please remember to place your refuse and recycling materials curbside no later than 7:00 AM on your collection day • All residents who need township services, such as permits and/or non-emergency police matters, are encouraged to communicate by email (available on the website) or by telephone whenever possible. • The Police non-emergency number is 215-836-1601. For all other township operating departments, please dial 215-836-7600.
<p>COVID-19 TESTING & TREATMENT GUIDANCE FROM PHILADELPHIA AREA HOSPITALS</p>	<p>Jefferson Health (1.800.533.3669)</p> <ul style="list-style-type: none"> • For the most recent updates, please go here.

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[Updated: 3/19 at 4pm]

Note: Currently, the CDC only recommends diagnostic testing of patients who have a fever or are symptomatic and have been in contact with a person who has tested positive for COVID-19.

If you feel you are at risk for coronavirus, please call your primary care provider to determine if you are a candidate for testing. If you require testing, your primary care provider will tell you where to go for testing.

- Please note: If you or someone you know is experiencing [symptoms of COVID-19](#), you can use [JeffConnect®](#) for a telehealth consult with a Jefferson doctor *anytime, anywhere* through your cell phone, tablet, or computer with a webcam. Plan ahead and be ready – read the [CDC’s resource list](#) for your household.
- Visitors will not be permitted to see patients at Jefferson Hospitals. Exceptions may be made, but visitors will need to discuss special considerations with their patients’ care teams.
- Testing Sites – NOTE: PLEASE DO NOT GO TO A TESTING SITE WITHOUT REFERRAL FROM YOUR PHYSICIAN. Once referred, you will be scheduled for an appointment:
 - **Center City.** 10th and Sansom, Surface Parking Lot.
 - **Abington.** 1200 Old York Rd, Abington, PA, 19001.
 - **Northeast.** 10800 Knights Rd, Phila, PA, 19144.
- Testing Hours: 8am – 5pm

Einstein Health Network (215.607.6417)

- For the most recent updates, please go [here](#).
- Restricted visitation in effect at Einstein Medical Center Philadelphia, Center One, MossRehab, Willowcrest, Einstein Medical Center Elkins Park, Einstein Medical Center Montgomery and all outpatient practices.
- If you think you have been exposed to COVID-19 and develop a fever and symptoms, such as cough or difficulty breathing, call your primary care physician or other healthcare provider for medical advice. They will provide instructions on the steps to take.
- COVID-19 testing-related questions should also be directed to your primary healthcare provider. If you are not exhibiting symptoms, Einstein Health Network does not recommend going to the Emergency Department to inquire about testing as this can potentially expose you to other potentially sick patients.
- If you have cold or flu-like symptoms, please call ahead and consult your doctor by phone before any upcoming appointments. If you are symptom-free,

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	<p>your appointments will continue as planned.</p> <p>Temple Health (1.800.836.7536)</p> <ul style="list-style-type: none">• For the most recent updates, please go here.• If you are a Temple patient and you have symptoms including trouble breathing, fever, or cough, and/or have questions about an upcoming Temple Health appointment, call the Temple Patient Triage Hotline at 215-707-6999.• If you are <u>not</u> a Temple patient and you are experiencing these symptoms, call the Philadelphia Health Department Helpline at 800-722-7112.• There will be no inpatient visitation unless authorized by the clinical leadership team.• Outpatient and Emergency Department visitation will be limited to one support person.• Screening of all visitors and patients will take place at each point of entry.• Temple Health will continue to monitor this situation. The need for visitor restrictions will be re-evaluated regularly. Please call 215-707-2273 if you have any questions about the visitation policy. <p>Main Line Health (1.866.225.5654)</p> <ul style="list-style-type: none">• For the most recent updates, please go here.• Testing for COVID-19 is not available at all sites across Main Line Health. If you feel you are at risk for coronavirus, if you have concerns or questions about COVID-19 or are exhibiting respiratory symptoms, please contact your primary care provider.• Any travelers who have recently returned from China, Iran, Europe and South Korea should self-monitor for respiratory symptoms. If you become sick, please call the Pennsylvania Department of Health at 1.877.PA.HEALTH (724.3258) and your doctor's office or emergency room before going.• Volunteer activities, classes and community events have been canceled. The intensive outpatient program will continue.• If you are scheduled to visit a Main Line Health facility for routine appointments or testing and have a fever or flu-like symptoms, please reschedule your appointment or testing.• Testing Sites<ul style="list-style-type: none">○ Radnor. 240 N Radnor Chester Rd, Wayne PA○ Newtown Square. 3855 West Chester Pike,
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	<p>Newtown Square, PA, 19073.</p> <p>Penn Medicine (1.800.789.7366)</p> <ul style="list-style-type: none">• For the most recent updates, please go here.• If you have flu and cold symptoms and suspect it may be coronavirus (COVID-19), call your provider’s office or the urgent care center before going in for care.• Penn Medicine will have in-house and send-out testing starting on March 16th for patients suspected of the COVID-19 infection. Your health care provider will determine whether testing is appropriate for you based on your symptoms and exposure history.• Penn Medicine patients can also contact Penn Medicine OnDemand for a virtual visit. To schedule call 215-615-2222. If you are a myPennMedicine user, you can also schedule using the MyPennMedicine app.• Testing Sites<ul style="list-style-type: none">○ 201 King of Prussia Road, North Parking Lot, Radnor (across from the Radnor Train Station)○ 4122 Market Street, Parking Lot, West Philadelphia (formerly 4040 Market St).○ Hours, 3/17 – 3/20: 10am-5pm○ Hours, 3/23 – 10am – 5pm.• Testing is available for:<ul style="list-style-type: none">○ Penn Medicine Patients○ Penn Medicine Staff○ Walk-in patients with flu-like symptoms <p>Children’s Hospital of Philadelphia (215.590.1000)</p> <ul style="list-style-type: none">• Testing Sites<ul style="list-style-type: none">○ 3401 Civic Center Blvd, Philadelphia, PA, 19104• Sports Complex Community Based Testing Site<ul style="list-style-type: none">○ 1 Citizens Bank Way, Philadelphia, PA 19148○ Hours: 2pm-6pm daily○ Testing will only be available for the following groups:<ul style="list-style-type: none">▪ People who are over 50 years of age AND are displaying symptoms consistent with COVID-19 coronavirus;▪ Healthcare workers who are displaying symptoms consistent with COVID-19 coronavirus.
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	<p>Rite Aid (215.224.9997)</p> <ul style="list-style-type: none"> • 7401 Ogontz Ave, Phila, PA, 19138 • Opening Saturday, 3/21 at 7am • Hours will be 9am-5pm. • Testing will only be available for healthcare workers and first responders.
<p>City of Philadelphia Services Updates www.phila.gov</p> <p>[Updated: 3/23/20, 1:30pm]</p> <p>Resources for text alerts & questions:</p> <ul style="list-style-type: none"> • Text COVIDPHL to 888-777 to receive updates to your phone. • Residents with questions can call the Greater Philadelphia Coronavirus Helpline at 1-800-722-7112. • The City has published a blog detailing City services that remain in operation. <p>Questions about Businesses:</p> <ul style="list-style-type: none"> • If you believe that a business establishment should be closed but is not, please call Philly311 by dialing 3-1-1 or 215-686-8686. • If you need help determining if your business is considered essential or non-essential please email VBEOC@Phila.gov. • If you are a business owner and would like to receive information about business relief programs please email business@phila.gov. 	<ul style="list-style-type: none"> • For the most recent updates, please go here. • For a list of essential City services that are still in operation, please go here. • If you believe that an establishment should be closed but is not, please contact Philly311 by dialing 3-1-1 or submit a report online. • Non-essential City of Philadelphia government operations are halted, and all City government buildings will be closed to the public, effective Tuesday, March 17, 2020. • Only essential commercial establishments will remain open. • PPA will stop enforcing meters, kiosks, and residential time limits at least through March 27. PPA will still enforce obvious violations, or parking in ways that would get in the way of an emergency vehicle double parking, blocking crosswalks, or loading zone violations. • SEPTA will implement a reduction in services. Effective March 22nd, all transit modes will operate on a Saturday schedule until further notice. Go here for more information. • Trash and recycling are being picked up on a normal schedule. • The Department of Parks and Recreation is closing all playgrounds and athletic courts beginning March 20th. Parks, fields, and trails remain open, but bathrooms and buildings are closed through at least

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	<p>Friday, March 27.</p> <ul style="list-style-type: none"> The Mayor’s Office of Civic Engagement and Volunteer Service is working to connect residents to volunteer opportunities with these critical organizations. Residents who wish to support these efforts can email volunteer@phila.gov. Residents with questions can call the Greater Philadelphia Coronavirus Helpline at 1-800-722-7112. <p>Resources for Businesses</p> <ul style="list-style-type: none"> Business owners or managers who have questions about the order and restrictions can email vbeoc@phila.gov. Residents or employees who believe a business is in violation of these restrictions are urged to contact 311. <u>KIVA</u> has increased size of no interest loans available <u>Impact Loan Fund</u> is preparing to offer a payment moratorium to businesses in need <u>Philly VIP</u> will continue to remotely match businesses with Pro Bono legal services <u>The Business Center</u> is offering its courses online, and encourages businesses in need of assistance in moving services online to contact them The City and the Philadelphia Industrial Development Corporation (PIDC) has unveiled a Small Business Relief grant program. Details here.
<p>PA Agency & Department Updates [Updated: 3/23/20, 4pm]</p> <p>New pa.gov guide with resources on COVID-19 in response to the virus: https://www.pa.gov/guides/responding-to-covid-19/</p>	<p>Commonwealth of PA Coronavirus Central Hub</p> <ul style="list-style-type: none"> Please go here for the PA Coronavirus Hub. <p>Governor Wolf “Stay At Home” Order [3/23, 4:30pm]</p> <ul style="list-style-type: none"> This afternoon (March 23, 2020), Governor Wolf will issue a stay-at-home order for seven counties in Pennsylvania (Allegheny, Bucks, Chester, Delaware, Monroe, Montgomery, and Philadelphia). <p>Governor’s Updated Business Closure Guidance</p> <ul style="list-style-type: none"> Go here for a spreadsheet for industry-specific closures and exemptions. <p>Department of Education [Updated 3/23 at 3:30pm]</p> <ul style="list-style-type: none"> All schools in the commonwealth will remain closed through at least April 6 as a result of the COVID-19 response efforts. The closure order could be extended

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	<p>beyond April 6 if necessary to save lives and stop the spread of COVID-19.</p> <ul style="list-style-type: none">• Under the new timeline, school buildings would reopen on April 7 for two days to allow school administrators, teachers and other staff time to prepare classrooms, set up cafeterias, schedule transportation and arrange other business operations. Students would return to school on April 9, unless extending the closure is needed in response to the situation with the virus at that time.• Under Governor Wolf’s “Stay at Home” order, personnel at educational entities in all 67 counties who are providing life-sustaining services, including, but not limited to: administration, food preparation and distribution, housing, security, information technology, building maintenance, and operations (e.g., payroll) can continue to be deemed essential and are permitted to continue their work, provided they adhere to social distancing guidelines.• To assist schools during the extended closure, the state’s 29 intermediate units are ready to provide technical assistance to help develop continuity of education plans for all students beginning tomorrow, Tuesday, March 24.• Additionally, PDE is cancelling standardized testing for students in career and technical education (CTE) programs for the 2019-20 school year. These include exams from the National Occupational Competency Testing Institute (NOCTI) and National Institute of Metalworking Skills (NIMS). <p>PENNDOT [Updated 3/20 at 12:30pm]</p> <ul style="list-style-type: none">• All Driver License Centers and Photo License Centers in the commonwealth will be closed for two weeks effective close of business on Monday, March 16.• Driver and vehicle online services are available 24 hours a day, seven days a week• Customers may complete various transactions and access multiple resources via www.dmv.pa.gov <p>Additionally, expiration dates for driver licenses, identification cards, vehicle registrations, and safety and emission inspections will be extended:</p> <ul style="list-style-type: none">• Driver licenses, photo ID cards and learner’s permits scheduled to expire from March 16, 2020 through March 31, 2020, the expiration date is now extended
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	<p>until April 30, 2020.</p> <ul style="list-style-type: none">• Vehicle registrations, safety inspections and emissions inspections scheduled to expire from March 16 through March 31, 2020, the expiration date is now extended until April 30, 2020.• Persons with Disabilities Parking Placards scheduled to expire from March 16 through March 31, 2020, the expiration date is now extended until April 30, 2020. <p>All PennDOT rest areas and welcome centers statewide will be closed to the public effective 12:01 AM Tuesday, March 17, 2020. These rest area and welcome center closures are in addition to those previously announced in Montgomery, Delaware, Bucks and Chester counties.</p> <p>Public transportation and rail services have also been adjusted. Please check local transit agencies and Amtrak's website for up-do-date information.</p> <p>PA Turnpike Commission</p> <ul style="list-style-type: none">• Pennsylvania Turnpike Commission will no longer accept cash and credit cards on its mainline ticket system beginning March 16 at 8 p.m.• All tolls will be assessed electronically via E-Z Pass or the PA Turnpike TOLL BY PLATE program as vehicles travel at posted speed limits through tolling points.• Visit www.nocashzone.com for more information. <p>Unemployment Compensation Benefits <i>via PA Dept. Of Labor & Industry</i></p> <p>You may be eligible if:</p> <ul style="list-style-type: none">• Your employer temporarily closes or goes out of business because of COVID-19• Your employer reduces your hours because of COVID-19• You have been told not to work because your employer feels you might get or spread COVID-19• You have been told to quarantine or self-isolate, or live/work in a county under government-recommended mitigation efforts• Visit www.uc.pa.gov for additional updates and info. on applying <p>Pennsylvania State Parks www.dcnr.pa.gov</p> <ul style="list-style-type: none">• All facilities at state parks and forests in Pennsylvania will be closed for 14 days effective Tuesday, March
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	<p>17th</p> <ul style="list-style-type: none">• The public can access trails, lakes, roads, and parking for passive and dispersed recreation, such as hiking• Closed facilities include: offices and visitor centers; restrooms; campgrounds, cabins, and all forms of overnight accommodations• Public programs, events, and trainings are canceled <p>Department of Agriculture [Updated: 3/18, 12pm]</p> <ul style="list-style-type: none">• The PA Department of Agriculture encourages food production and distribution facilities to continue operations but the decision for essential businesses to stay open or voluntarily close during the COVID-19 mitigation phase is a business-by-business decision.• All essential businesses that choose to remain open should review and adjust standard operating procedures to minimize risk, take measures to protect their employees, send home sick employees, and minimize or eliminate congregate settings or groups of more than 10 people whenever possible.• Examples of essential businesses for a safe food supply include farms, greenhouses and vegetable plants, orchards, pest management services, feed mills and ag supply businesses, agricultural equipment sales and service, animal feed and supply distribution network, transportation system from farm to retail, food and meat processors and manufacturers, veterinary services and supplies, pet food manufacturers and distributors, distribution and transportation system from processors and manufacturers to retailers, retailers to include grocery stores and farmers markets, grocery delivery services, and laboratories and inspectors that ensure food safety.• The PA Department of Agriculture has developed the following voluntary guidance and recommendations for various businesses throughout the food supply chain.<ul style="list-style-type: none">○ Farms and On-Farm Deliveries (distribution networks should follow on-farm delivery guidance)○ Food Processors and Manufacturers○ Farmers Markets and On-Farm Markets○ Dairy Guidance <p>Department of Corrections [Updated: 3/19 at 12:45pm]</p>
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	<ul style="list-style-type: none">• DOC is temporarily halting in-person visitation for at least 2 weeks (effective 3/13/20) and offering 5 free email vouchers, 5 free phone calls and offering video visitations through Zoom.<ul style="list-style-type: none">○ These vouchers will be made available each Tuesday by close of business on kiosk accounts.○ Family and friends can create an account at www.connectnetwork.com.○ Those who need help creating an account can go to www.gtl.net/pa-doc-inmate-services-by-gtl/#messaging and click on “For step by step instruction guide, please click here.”○ Zoom is a free app that can be downloaded by friends and family. Scheduling will be done through an email account which will be posted on the DOC public website. Visits will be limited to 45 minutes.• Sanitation has increased all throughout SCIs, including housing units and cells. Personal Protection Equipment is provided to all staff. Masks are being manufactured by Correctional Industries. All CDC and DOH protocols are being followed in reference to masking.• Parole offices remain open.• All parole hearings will continue as scheduled and follow the existing process. <p>Department of Revenue [Updated: 3/23 at 1:30pm] <u>Property Tax and Rent Rebate Program</u></p> <ul style="list-style-type: none">• The deadline for older adults and Pennsylvania residents with disabilities to apply for rebates on rent and property taxes paid in 2019 has been extended from June 30 to Dec. 31, 2020• Distribution of rebates will begin no earlier than July 1• Rebates are distributed as claims are received and processed <p><u>Personal Income Tax</u></p> <ul style="list-style-type: none">• The deadline for taxpayers to file their 2019 Pennsylvania personal income tax returns is extended to July 15, 2020.• The Department of Revenue will also waive penalties and interest on 2019 personal income tax payments through the new deadline of July 15, 2020. This extension applies to both final 2019 tax returns and payments, and estimated payments for the first and
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	<p>second quarters of 2020.</p> <ul style="list-style-type: none">• Although the filing deadline has been extended, the Department of Revenue is encouraging taxpayers who are able to file their returns electronically to do so. This will enable the department to continue to process returns as commonwealth offices are closed. Additionally, if you are expecting a refund from the commonwealth, filing electronically will help avoid a delay in the release of your refund. <p>Liquor Control Board [Updated: 3/20, 12:30pm]</p> <ul style="list-style-type: none">• All Fine Wine & Spirits stores are closed until ordered to reopen.• PLCB directs all retail licensees, club, permittees and producers must cease the sale of food and alcohol for on premises consumption, effective 3/20 at 8pm.• Restaurant, retail dispenser and hotel licensees may not allow the service or consumption of food or alcohol on the licensed premises. Sales to go are still permitted, as are hotel sales of food and alcohol for consumption in a private room. <p>Military and Veterans Affairs [Updated: 3/20, 12:30pm]</p> <ul style="list-style-type: none">• DMVA employees are processing applications for all programs as they are received.• Veterans Temporary Assistance (VTA) & Military Family Relief and Assistance Program (MFRAP) – The turnaround time for fully developed claims is less than five days. We continue to process applications for Veterans Temporary Assistance and the Military Family Relief Assistance Program as they are received. Applications for VTA are initiated through the County Director of Veterans Affairs (CDVA). If the CDVA staff are not available due to county office closure the veteran may contact us directly at 800-547-2838 or by email at Ra-vta@pa.gov. Applications for these programs are our priority.• Disabled Veteran Real Estate Tax Exemption Program – These applications must be initiated by the local County Directors’ Office of Veteran Affairs. A decrease in the number of applications is anticipated as county offices close or are unable to accept in-person appointments. The next tax cycle occurs in the July/August time frame. Therefore, it is not anticipated that there will be an affect on applicants at this time. However, we are looking at future
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	<p>options. For example, regulatory requirement exemption related to 43 Pa Code §5.25, effective date of exemption.</p> <ul style="list-style-type: none"> • Military Family Relief Assistance Program (MFRAP) - Application forms are available online (veterans.pa.gov) or from PNG Family Assistance Centers. Applications may be mailed to DMVA, MFRAP, Building 0-47, FTIG, Annville, PA 17003-5002. To expedite the application process, applications and supporting documents may be faxed to 717-861-9084. • Pension Programs (Amputee & Paralyzed & Blind) – We do not anticipate any delay in April payments. • Educational Gratuity – We do not anticipate any delay in April payments. • Discharge Records Request Programs - We do not anticipate an interruption of service related to Veterans Discharge Records Request Program. Requests are being processed as they are received. • Outreach Events – All outreach events have been cancelled until further notice. • PA VetConnect - Regional Outreach Program Coordinators (RPOCs) are available to assist CDVAs and Veteran Advocates to enable them to better serve our Veterans and families with additional resources. All CDVAs have been provided direct contact information for the RPOCs. RPOCs are responding to inquiries from our community partners as they are received. • State Veterans Commission (SVC) – The 4 Apr 20 meeting has been cancelled. We remain in contact with the SVC membership and will provide the meeting materials for their review as scheduled. • Governor’s Advisory Council on Veterans Services (GAC-VS) – We remain in contact with the GAC-VS membership and continue our collaborative efforts to assist the veterans’ community. <p>Department of State [Updated 3/23 at 1:30pm]</p> <ul style="list-style-type: none"> • To increase the available number of health care practitioners, the Department of State requested a suspension from Governor Wolf to several provisions that create barriers to temporary licensure. • A list of suspensions can be found here.
Mortgage Foreclosure Prevention	<ul style="list-style-type: none"> • FHA-Approved Mortgagees are urged to assist

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	<p>distressed borrowers that are impacted by the Coronavirus by offering loss mitigation options – to help prevent them from going into foreclosure.</p> <ul style="list-style-type: none"> • Email answers@hud.gov or call 800-225-5342 for more information
<p>Food Pantries [Updated: 3/20/20, 12pm]</p>	<ul style="list-style-type: none"> • Access to healthy and nutritious food can be found through food pantries. • Visit www.hungercoalition.org for a list of local food pantries. • Face to Face will begin distribution of food packages from 12p.m. to 2p.m. on Mondays and Fridays in the parking lot of their facility at 123 E. Price Street, 19144.
<p>Social Services</p>	<p>Center in the Park 5818 Germantown Avenue Philadelphia, PA 19144 215-848-7722 www.centerintheparkphila.org</p> <p>Services as of 3/24/20:</p> <ul style="list-style-type: none"> • Non-contact delivery of lunches to older adults who normally participate in CIP’s lunch program. • Coordination of home-delivered meals (through the PCA), telephone assessments, and support for homebound older adults served through the In-Home Support Program. • Long-Term Care Ombudsman advocacy to residents of long-term care facilities. • Housing Counseling and Energy Assistance by phone or video chat. ☒ • Center Counselor telephone assistance accessing information and resources.
<p>County Assistance Offices [Updated: 3/18/20, 5pm]</p>	<p>Philadelphia County</p> <ul style="list-style-type: none"> • DHS is closing all county assistance offices (CAOs) statewide to the public beginning Tuesday, March 17. • In-person business will resume no sooner than Wednesday, April 1. • Pennsylvanians are encouraged to use DHS’ online applications and resources to apply for benefits or submit paperwork as necessary. • Applications for benefits and renewals can be submitted at www.compass.state.pa.us, or through the myCOMPASS PA mobile app.

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	<ul style="list-style-type: none"> • Clients with questions or information to report about their case may also call the Statewide Customer Service Center at 1-877-395-8930. • Philadelphia residents can use the Philadelphia Customer Service Center at 215-560-7226. • LIHEAP Crisis will still be available to clients via phone. Clients should call the Crisis Hotline at 1-866-452-6152 <p>Montgomery County</p> <ul style="list-style-type: none"> • The Norristown and Pottstown District CAO’s will close for two weeks effective March 12 – March 27. • While the CAOs are closed, eligibility determinations, application processing, and benefit issuance will continue for Pennsylvanians in all counties – including Montgomery and Delaware. • Applications for benefits and renewals can be submitted at www.compass.state.pa.us, or through the myCOMPASS PA mobile app. Clients who prefer to submit paper documentation can mail the documents. • Clients with questions or information to report about their case may also call the Statewide Customer Service Center at 1-877-395-8930.
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Philadelphia Parks & Recreation [Updated 3/23 at 1pm]

Beginning Monday, March 23, families can pick up meals at 80 locations listed below. **Please note the new schedule and locations.** Meals are available from 9 a.m. to noon only. All children and youth are eligible, and no ID is required. Families will receive six meals per student—3 breakfasts and 3 lunches

District schools open Mondays and Thursdays, 9 a.m. – noon.

School	Address (Zip)
Baldi Middle School	8801 Verree Rd (19115)
Barry, John Elementary School	5900 Race St (19139)
Barton School	4600 Rosehill St (19120)
Bartram, John High School	2401 S 67th St (19142)

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Bethune, Mary McLeod School	3301 Old York Rd (19140)
CAPA (Philadelphia H.S. for Creative and Performing Arts)	901 S Broad St (19147)
Clemente, Roberto Middle School	122 W Erie Ave (19140)
Comegys, Benjamin B. School	5100 Greenway Ave (19143)
Conwell, Russell Middle School	1849 E Clearfield St (19134)
Cooke, Jay Elementary School	1300 W Louden St (19141)
Cramp, William School	3449 N Mascher St (19140)
De Burgos, J. Elementary School	401 W Lehigh Ave (19133)
Decatur, Stephen School	3500 Academy Rd (19154)
Duckrey, Tanner School	1501 W Diamond St (19121)
Edison, Thomas A. High School	151 W Luzerne St (19140)
Fels, Samuel High School	5500 Langdon St (19124)
Finletter, Thomas K. School	6100 N Front St (19120)
Fitzpatrick, A. L. School	11061 Knights Rd (19154)
Frankford High School	5000 Oxford Ave (19124)
Franklin Learning Center	616 N 15th St (19130)
Franklin, Benjamin School	5737 Rising Sun Ave (19120)
Furness, Horace High School	1900 S 3rd St (19148)
Hackett, Horatio B. School	2161 E York St (19125)
Harding, Warren G. Middle School	2000 Wakeling St (19124)
Hunter, William H. School	2400 N Front St (19133)
Juniata Park Academy	801 E Hunting Park Ave (19124)
Kelly, John B. School	5116 Pulaski Ave (19144)

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Kensington CAPA	1901 N Front St (19122)
King, Martin Luther High School	6100 Stenton Ave (19138)
Lawton, Henry W. School	6101 Jackson St (19135)
Lincoln, Abraham High School	3201 Ryan Ave (19136)
Loesche, William H. School	595 Tomlinson Rd (19116)
Marshall, Thurgood School	5120 N 6th St (19120)
Mayfair School	3001 Princeton Ave (19149)
Muñoz Marín, Hon Luis School	3300 N 3rd St (19140)
Northeast High School	1601 Cottman Ave (19111)
One Bright Ray Mansion	3133 Ridge Ave (19132)
Overbrook Educational Center	6722 Lansdowne Ave (19151)
Philadelphia Learning Academy- South	4300 Westminster Ave (19104)
Rhodes Elementary School	2900 W Clearfield St (19132)
Roosevelt Elementary School	430 E Washington Ln (19144)
Roxborough High School	6498 Ridge Ave (19128)
Sayre, William L. High School	5800 Walnut St (19139)
South Philadelphia High School	2101 S Broad St (19148)
Wagner, Gen. Louis Middle School	1701 Cheltenham Ave (19126)
Washington, Grover Jr. Middle School	201 E Olney Ave (19120)
Webster, John H. School	3400 Frankford Ave (19134)
West Philadelphia High School	4901 Chestnut St (19139)
Ziegler, William H. School	5935 Saul St (19149)

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Charter School locations open on varying days from 9 a.m. to noon. (contact schools or visit their websites for exact days)

School	Address (Zip)
Aspira Charter – Stetson	3200 B St (19134)
Aspira Olney Charter High	100 W Duncannon Ave (19120)
Lindley Academy Charter – Birney	900 Lindley Ave (19141)
Mariana Bracetti Academy	1840 Torresdale Ave (19124)
Mastery Charter – Cleveland	3701 N 19th St (19140)
Mastery Charter – Clymer	1201 W Rush St (19133)
Mastery Charter – Gratz High	1798 W Hunting Park Ave (19140)
Mastery Charter – Hardy Williams	5400 Warrington Ave (19143)
Mastery Charter – Harrity	5601 Christian St (19143)
Mastery Charter - Lenfest Campus	35 S 4th St (19106)
Mastery Charter – Mann	5376 W Berks St (19131)
Mastery Charter – Pastorius	5650 Sprague St (19138)
Mastery Charter – Pickett	5700 Wayne Ave (19144)
Mastery Charter - Shoemaker	5301 Media St (19131)
Mastery Charter – Smedley	1790 Bridge St (19124)
Mastery Charter - Thomas Campus	927 Johnston St (19148)
Mastery Charter – Wister	67 E Bringhurst St (19144)
Mastery Prep Elementary Charter	1801 W Pike St (19140)
Philadelphia Montessori Charter	2227 Island Ave (19142)
Richard Allen Prep	2601 S 58th St (19143)
Universal Audenried Charter	3301 Tasker St (19145)

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Universal Charter – Bluford	5720 Media St (19131)
Universal Charter – Daroff	5630 Vine St (19139)
Universal Creighton Charter	5401 Tabor Ave (19120)
Universal Vare Charter	2100 S 24th St (19145)

The Philadelphia Housing Authority has six community centers open for “grab-and-go” meals for breakfast and lunch from Monday through Friday, 9 a.m. to noon beginning on March 23.

PHA Community Center

Address (Zip)

Abbotsford Homes	3226 McMichael Street (19129)
Bartram Village	5404 Gibson Drive (19143)
John F Street Center	1100 Poplar Street (19123)
Raymond Rosen Homes	2301 W. Edgley Street (19121)
Westpark Apartments	300 N. Busti Street (19104)
Wilson Park	2500 Jackson Street (19145)

Please note that the last day for meal distribution at recreation centers was Friday, March 20. All Parks & Rec buildings, playgrounds, and athletic courts are closed until further notice. [Check here for the latest on Parks & Recreation’s site operations.](#)

Montgomery County PA DPS Update COVID-19

Adapted from www.montcopa.org

Phone/Email/Website/Social	Location	Hours	Purpose
610-631-3000	DPS (Dept. of Public Safety)	7am – 8pm Every day	x Answer general questions from the public
610-635-4300	DPS - 911	8pm – 7am Every day	x Escalate any urgent issues to the on-call Health staff
			Answer calls from:

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610-278-5117	HHS OPH (Health & Human Services and Office of Public Health)	8am – 4:30pm Mon - Fri Answer	<ul style="list-style-type: none"> - Health care providers - Long term care facilities - Schools - General COVID-19 calls from the public - Take restaurant violation reports
610-278-3522	HHS Community Connections	8am – 6pm Mon - Fri	<p>Answer calls from the public to find services:</p> <ul style="list-style-type: none"> - Emergency food - SNAP food program - Senior services - Mental health - Behavioral health - Drug/Alcohol
www.montcopa.org/COVID-19	County Staff	24/7	<p>“Hub” of Montgomery County specific information This is where we are directing people to start with their inquiries.</p>
Covid19@Montcopa.org	County Staff	7am – 6pm Mon – Fri 10am– 4pm Sat - Sun	For non-urgent questions; County staff is monitoring and replying
Social Media:			
Montgomery County Health and Human Services Office of Public Health Department of Public Safety	Facebook, Twitter Facebook, Twitter, Instagram Facebook, Twitter Facebook, Twitter, Nextdoor, Instagram, Ready Radio		