

**ARLINGTON HOUSING AUTHORITY**  
**501 W. SANFORD ST, SUITE 20**  
**ARLINGTON, TX 76011**  
**817-275-3351**  
[www.arlingtonhousing.us](http://www.arlingtonhousing.us)

Beginning Monday, 3/23/20, AHA will no longer assist customers in the lobby. AHA staff will be available via phone and email Monday - Friday, 8:00 am - 5:00 pm. A document box will be installed in the lobby so paperwork can be dropped off for staff.

## **RESOURCE AGENCIES ASSISTING DURING THE COVID-19 OUTBREAK**

United Way of Tarrant County can connect Tarrant County residents with a highly-trained specialist who will listen to your needs and connect you with the right community or government agency. This is a great resource for when you need help, but don't know where to turn. It's free and confidential. Click [United Way's 2-1-1 hotline](#) to view their website or call 211 or 877-541-7905.

### **FINANCIAL**

#### **Social Security Office (SS)**

Address: 2010 N Hwy 360, Grand Prairie, TX 75050

Phone: (800) 772-1213

All local SS offices will be closed to the public for in-person service starting Tuesday, March 17, 2020. However, SS is still able to provide critical services.

#### **How can I get help from SS without visiting an office?**

- [Click HERE to apply for retirement, disability, and Medicare benefits](#)
- If you already have an in-office appointment scheduled, SS will call you to handle your appointment over the phone instead. Calls may come from a PRIVATE number and not from a U.S. Government phone.

If you cannot complete your SS business online, please call the National SS number at **1-800-772-1213 (TTY 1-800-325-0778)**.

### **RENT AND UTILITY ASSISTANCE**

#### **Tarrant County Department of Human Services, 817-531-5620**

Must have verifiable crisis/loss of income.

Income cannot exceed 200% of the Federal Poverty Guidelines.

#### **Mission Arlington, 210 W. South St, Arlington 76010, 817-277-6620**

Assistance determined on a case-by-case basis.

### **WORKFORCE SOLUTIONS**

All workforce centers and offices were closed to the public as of 8am, Friday, March 20, 2020.

- [Job Seeker Information](#)
- [Employer Information:](#)
  - [Unemployment Insurance Info](#)
  - Connect with skilled workers: [business.services@workforcesolutions.net](mailto:business.services@workforcesolutions.net)
- [Child care Information](#)

## **FOOD PANTRY**

### **Arlington Charities, 811 Secretary Dr, Arlington 76015**

Main phone number is not accepting voice messages; current information is available on their website: <https://www.arlingtoncharities.org/covid>

- As of March 18, open Monday – Friday, 9:15am–11:45am, by appointment only
- Customers must call 817-275-1511, beginning at 8:30am, to schedule an appointment
- Food is provided via drive through service. Staff will take pre-packed bags of food to clients' vehicle
- Customers must bring their mobile pantry card or proof of identification and proof of address in order to receive supplemental food.

### **Mission Arlington, 210 W. South St, Arlington 76010, 817-277-6620**

- Operating hours; 8:30am - 5:00pm, Monday – Friday, and 9:00am – 2:00pm on Saturday

### **Arlington Urban Ministries, 2200 E. Park Row Dr, Arlington 76010, 817**

- 1<sup>st</sup> Wednesday of every month (except April), 9:00am – 11:00am

### **Arlington Charities MP, 2045 Green Oaks Blvd, Arlington 76018, 817-**

- 2<sup>nd</sup> Saturday of every month, 9:00am – 11:00am

### **Household of Faith, 5001 New York Ave, Arlington 76018**

- 4<sup>th</sup> Friday of every month, 10:00am – 1:00pm

### **Tarrant Area Food Bank Mobile Pantry Schedule, including locations in Arlington**

[Click HERE](#)

## **HEALTH**

### **Mission Arlington, 210 W. South St, Arlington 76010, 817-277-9597**

Clinic hours; 8:00am – 4:00pm, Monday - Friday

### **Tarrant County Public Health – 817-248-6299** *(Coronavirus Hotline during business hours only)*

Open Monday – Friday, 8:00am-5:00pm

### **Tarrant County Public Health Center (located in Arlington) – 817-312-4724**

Open Monday -Friday, 8:00am – 5:00pm

### **Dallas County Health and Human Services (DCHHS) – 214-819-2000**

Open Monday -Friday, 8:00am – 4:00pm

Dallas County is cancelling all jury trials for Dallas County Criminal Courts, Civil Courts and Justice of the Peace (J.P.) Courts through May 8, 2020. Dallas County citizens summoned to appear at the Frank Crowley Criminal Courthouse, at the George Allen Civil Courthouse, or a J.P. Court prior to May 8, 2020 should not report nor call to reschedule their service.

## **LEGAL AID**

### **Legal Aid of North West Texas (Administrative office)**

600 E. Weatherford St.

Fort Worth Texas 76102

Phone: 817-336-3943 / Fax: 817-649-4759

Assisting with landlord and tenant matters, including evictions and lockouts.

## **CARE FOR SENIORS AND VETERANS**

Seniors – United Way’s Area Agency on Aging, 888-730-ADRC (2372)

[United Way’s Area Agency on Aging](#)

Veterans and Active Service Members - (817) 317-0764 to speak with an intake specialist or visit the website [Mission United](#) for a list of local resources.

## **CHILD CARE PROVIDERS OR ALTERNATIVE CARE**

[Child Care Management Services](#)

[Texas Health and Human Services](#)

## **STUDENT MEAL PLAN**

### **Arlington ISD – Student Meal Plan Information**

- Children age 18 or younger may receive 1 packaged lunch and 1 packaged breakfast daily
- Meals can be picked up daily from 11:00am – 1:00pm at locations listed below, distributed by AISD Food and Nutrition Service personnel
- Children must be present to receive meals; Student ID/form of identification not required
- Meals are packaged to take home

One entrée will be offered for each meal. There will also be a non-meat option. Menus will be posted daily on the District’s Facebook page, or [click HERE for the posting on the AISD website](#)

- Dipert Career+Technical Center
- Sam Houston High School
- Ferguson Education Center
- Bailey Junior High
- Barnett Junior High
- Boles Junior High
- Nichols Junior. High
- Ousley Junior High
- Shackelford Junior High
- Workman Junior High
- Young Junior High
- Crouch Elementary
- Farrell Elementary
- Knox Elementary
- Larson Elementary
- Miller Elementary
- Pope Elementary
- Sherrod Elementary
- Short Elementary
- Speer Elementary
- Starrett Elementary
- Swift Elementary
- Wood Elementary

### **Mansfield ISD – Student Nutrition Plan Information**

Starting March 16, free healthy and delicious meals will be available to all children ages 18 years and younger at the following distribution sites:

- Glenn Harmon Elementary School
- D.P. Morris Elementary School
- Annette Perry Elementary School
- Mary Jo Sheppard Elementary School
- Della Icenhower Intermediate School
- Danny Jones Middle School

The packaged meals will be distributed from 11:00am – 12:00pm, Monday – Friday, via drive-thru service. No one will need to exit their personal vehicles, but all participating children must be in the vehicle. Children do not have to be a student at the campus to qualify for the meal, and families can visit any of the participating sites.

Meals will consist of whole grains, lean protein, fruits, vegetables and low fat milk. It will include a lot of the kids’ favorites (yogurt boxes, pizza packs, chicken tenders, etc.). [Click HERE for the posted menu on the MISD website.](#)

## **INTERNET AND EQUIPMENT**

### **Spectrum Internet Assist**

- \$17.99 per month; no data cap
- COVID-19 Update: For households with a K-12 or college student who do not already have a Spectrum broadband subscription at any service level up to 100 Mbps: Free Spectrum broadband and Wi-Fi access for 60 days. To enroll call 1-844-488-8395. Installation fees will be waived for new student households.
- Internet modem included. Add in-home Wi-Fi for \$5 a month. Install fees are waived if self-installation is not available in a particular area.
- For more information about the low-cost internet service program, call (844) 525-1574

In order to qualify for this offer, at least one person in the applying household must participate in the National School Lunch Program, Community Eligibility Provision, or receive Supplemental Security Income (65 years old or older).

### **Access from ATT**

- \$10.00 per month, 150GB or 1TB data based on type & speeds available
- No installation fee and no charge for in-home Wi-Fi modem
- For more information, call (855) 220-5211

You may be eligible for this offer if at least one resident in the household participates in the U.S. Supplemental Nutrition Assistance Program (SNAP); your address is in AT&T's 21-state service area, at which AT&T offers wireline home Internet service; and you do not have outstanding debt for AT&T fixed Internet service within the last six months or outstanding debt incurred under this program. AT&T will assign the fastest of available speed tier at the customer's address: 10 megabits per second for \$10 per month; 5 megabits per second for \$10 per month; or 3 megabits per second for \$5 per month.

### **PCs for People**

- As low as \$11.25 per month, unlimited data
- Three prepaid plans are available:
  - 3 months of service-\$45 (\$15/mo)
  - 6 months of service-\$85 (\$14.16/mo)
  - 12 months of service-\$135 (\$11.25/mo)
- For more information, call (651) 354-2552

To be eligible, a household needs to be 200% or below of the federal poverty level or be currently enrolled in an income-based government assistance program. Examples of programs that are eligible include: food support (SNAP), financial assistance (TANF), free or reduced lunch at school, Section 8 Housing, and SSI. Customers must show a photo ID and proof of eligibility.

## **ADDITIONAL USEFUL LINKS**

- [Extending Driver License Renewal Deadlines](#)
- [Speeding Payment of New Unemployment Benefits](#)
- [Expanding Patient Access to Telemedicine Care](#)
- [Vehicle Registration, Titling, And Parking Placard Regulations](#)
- [Taxes can be filed for free through this partnership between H&R Block and United Way](#)
- [General information/recommendations/local resources regarding local response to COVID-19](#)