

# CARE 4 Tarrant Rental Assistance | Frequently Asked Questions

## Overview

Tarrant County has provided rental assistance to residents negatively impacted by COVID-19 who qualify through the CARES Act. The application portal for the first phase of the CARE 4 Tarrant Rental Assistance program closed on December 9, 2020.

Have questions about what happens next? Answers to Frequently Asked Questions (FAQs) are below.

## What is the CDC Eviction Moratorium and how does it impact me?

The CDC Eviction Moratorium temporarily halted residential evictions (not including foreclosures on home mortgages) to prevent the further spread of COVID-19. **Please note that the CDC Eviction Moratorium does not forgive rent. Rent is still due. You can be evicted for nonpayment of rent beginning February 1, 2021.** If you have not completed a CDC Declaration Form, you can find one here: <https://www.cdc.gov/coronavirus/2019-ncov/downloads/declaration-form.pdf> Please be sure to give a signed copy to your landlord and keep a copy for your records.

## What is the deadline to apply for assistance?

December 9, 2020 was the last day to apply for assistance under the 2020 CARE 4 Tarrant program. Staff is still working through applications received by the deadline and will continue to fund eligible assistance requests as they are approved.

## I applied by the December 9 deadline. How long will it take for my application to be reviewed?

Applications will be reviewed on a first-come, first-served basis. Because of the large volume of applications received, it may take up to 30 days for an application to be reviewed and moved on to the next step.

## What is the next step after my application is accepted?

After you receive notice that your application has been accepted, your landlord will be asked to complete a Landlord Acceptance Agreement and provide a W9, copy of your current lease, and current client ledger. Once received, it may take up to 30 days for the documents to be reviewed and approved and moved on for payment.

## I was told my application was approved. How long will it take for my landlord to receive payment?

Most landlords will be paid within 30 days of final approval of applicant and landlord documents.

## Can I check the status of rent payments online?

Landlords and property managers can check the status of rent payments online by [clicking here](#) using their vendor number. Don't know your vendor number? Please contact [Landlord@tarrantcounty.com](mailto:Landlord@tarrantcounty.com).

## I missed the deadline and still need assistance. What are my options?

Please click [here](#) to see current assistance options available throughout Tarrant County.

## Will Tarrant County offer rental assistance programs for those negatively impacted by COVID-19 in the future?

Yes. Tarrant County is expected to receive additional federal funds for rental assistance in January or February 2021. **If eligible, an applicant may qualify for assistance for unpaid/overdue rent as well as several months of future rents.** Please continue to check back at [RentHelp.TarrantCounty.com](http://RentHelp.TarrantCounty.com) for more information.

### Will the new program have the same eligibility criteria as before?

No. There will be a new application with new requirements and eligibility criteria. To receive assistance, you will need to complete a new application even if you were approved in 2020 through the Tarrant CARES program. For more information on the eligibility of the new program, click [here](#).

### I have a renter's rights question. Who should I contact?

Renter's rights questions should be directed to one of the following organizations:

- *Arlington Only* - [Arlington Code Compliance](#)
  - North: 817-459-6257
  - South: 817-459-5342
  - East: 817-459-6270
  - West: 817-459-5986
- *Arlington Only* - Arlington Tenant Rights: 817-276-6775
- *Fort Worth Only* - [Fort Worth Code Compliance](#): 817-329-1234 or [1234@fortworthtexas.gov](mailto:1234@fortworthtexas.gov)
- *Fort Worth Only* - Fort Worth Diversity and Inclusion Department: 817-392-7525
- Legal Aid of Northwest Texas: 888-529-5277
- North Texas Fair Housing Center: 469-941-0375

### My landlord does not wish to participate in the program. What are my options?

If your landlord does not wish to participate in this program, another option may be dispute resolution. Contact 817-850-7940 for more information.

### My tenant does not wish to participate in the program. What are my options?

If your tenant does not wish to participate in the program, another option may be dispute resolution. Contact 817-850-7940 for more information.

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**We want to assist you!** Please email [RentHelp@tarrantcounty.com](mailto:RentHelp@tarrantcounty.com) or call 817-850-7940.

*Thank you for your help!*