

VOLUNTEER INSTRUCTIONS: Outside Greeters/Mask Distributors (2)

- Arrival: 45 Minutes before Mass time
- Report to Help Tent for check-in (near school playground)
- Attire: weather and Mass appropriate (if attending Mass)
- Stay until 10 minutes after Mass begins to deal with latecomers.

- Locations: sidewalks leading to Door B and Door C (near sign that says “Masks beyond this point.”)
 - Warmly greet all guests
 - Distribute face masks as needed
 - Disinfect your hands frequently or after any contact

General guidelines for ALL volunteers:

- 1. THANK YOU!!**
- 2. Our #1 job is to **receive each person as if receiving Christ Himself!****
 - a. *Radiate God’s love* to everyone
 - b. Radiate “Grateful, no matter what!”
 - c. Be assertive and firm when necessary, but *always charitable* (e.g. NOT “No ticket, no entry,” BUT “Here’s how we can help you get to Mass.”)
- 3. You still need to register for a “ticket” for the Mass you wish to attend, but we’ll make sure you have a seat.** For outdoor volunteers: ideally, plan to attend the Mass BEFORE your volunteer slot, since your volunteer slot will make you late for the Mass following.
4. **Masks** required at all times (exception: Lectors when reading)
5. Maintain proper **6-foot social distancing**.
6. Thoroughly **wash hands** before, during, and after ministry
7. **Disinfect** hands as needed
8. At the end of your shift, **disinfect all surfaces** you have touched
9. **THANK YOU!**