



## ST. DOMINIC VILLAGE

*A Senior Care Community*

April 27, 2020

Dear Families and Friends of St Dominic Village,

I hope this letter finds you all well. Here at St Dominic Village we too continue to be safe and healthy. I do however continue to be aware of the hardships that this time is causing for many of our residents and families. To not be able to visit and to physically see and hug your loved one is incredibly hard, and at this time I am not sure when we will be able to relax some of our guidelines.

The policies that we are now following here at St Dominic Village are done for the health and safety of our residents and staff, but also from guidance issued by The Centers for Medicare and Medicaid Services (CMS), and The Texas Health and Human Services Commission (HHSC). It is my belief that as our city and state get back to a sense of normal, that we here at SDV will follow our new policies for much longer.

As of today, we do not have any cases of COVID-19 at our facility with either our residents or staff. And I want to assure all of you that if that changed you as the responsible party of a resident here at SDV would be one of the first to know. If we had even one case of the Coronavirus, we would inform all our families. Our prayer and hope is that St. Dominic Village does not encounter this horrible disease, but we are prepared for COVID-19 with training, PPE and isolation rooms if it is something that we faced.

I want to encourage all of you to continue to call and send notes and cards to your loved ones. If you need our assistance in calling or reaching out to your loved one, I would like to suggest that you call the facility receptionist to coordinate having your resident call you back. So often our nurses and nursing assistants are on the floor helping with resident care issues and they are not at the desk to answer the phones.

We are keeping the residents very busy and trying to engage and bring activities to them in different ways. I want to encourage all of you to like our Facebook and/or our Instagram pages. Here we often post pictures of what we are doing here on campus! Please visit our website <https://www.stdominicvillage.org> for updates as well. We are working on a weekly Village Vibes Newsletter that we are handing out to all our residents here and that we will upload to our website.

Please reach out to me if you have any questions or concerns. I am always available to talk to you about anything related to St Dominic Village and our residents and staff here. Again, I appreciate your patience and care for our facility as we navigate COVID-19.

Sincerely,

A handwritten signature in black ink that reads "Amy Shields". The signature is written in a cursive, flowing style.

Amy Shields, C.E.O., LNFA

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