Dear friend,

At Catholic Charities, we are providing our neighbors in the South Plains a path to well-being through support and empowerment. What exactly does that mean? It means we are making our presence known in the 30 counties we serve by providing the things that people need to survive and thrive. For some families, it is paying for their utility bill or giving them access to a box of food. For others, it is covering the cost of a new tire on their car so they can get to work. And, for another, it is covering the cost of childcare while the parent goes to school. There are a variety of needs that Catholic Charities is helping families with every day and it is only possible because we have generous donors like you.

Every year you hear from numerous organizations asking you to support their mission. As a non-profit, Catholic Charities must do the same thing, but I want you to know how unique we are. Thirty five years ago, our founding board of directors set up an organization to address and meet the needs here in the Lubbock community. Today, we cover an additional 29 counties. Unlike other non-profits, many who focus on one specific issue in our community, Catholic Charities is known for being a “one-stop shop” of helping others. When those in need cannot find a place to help them with a specific need, they are told to “Try Catholic Charities”. And, at Catholic Charities, we are doing our best to meet those needs and help those who fall through the cracks of other programs. We provide holistic service that cares for the whole person and the whole family.

Our ultimate mission at Catholic Charities is to bring the light of Christ into the lives of people who turn to us for help and hope. Every day, we are called to persevere in the faith and to be aware of where God is calling us to meet new needs. In gratitude to God for always sending us people who are ready to serve others, I pray that he will continue to bless our work to serve those in need.

As we celebrate our thirty five year anniversary, will you join us by committing to donate $35.00 per month in 2020? The challenge is big, but God is greater. Please join us today in being a part of the mission to be a light to others.

May God bless you and your families throughout this season of Advent. May the beauty and gift of this tradition open our hearts to the coming of Christ.

In Christ,

Cynthia Quintanilla
Executive Director
As we look towards Christmas, Catholic Charities invites you to "Share in the Joy" with us. When you ask our case workers what makes their jobs worthwhile, the answer is their clients. It is being able to watch a single mom cross the stage at graduation, knowing she is better able to provide for her family. It is getting a phone call from a client who has passed his immigration interview. It is meeting with one of our teens whose arms no longer show the wounds of self-harm. Joy comes from our clients as they move towards well-being and self-sufficiency. That makes everything worth it. This joy is only possible because of you. Your generosity and support make joy happen. Thank you!

Tina is one of our clients who has been reporting back to us frequently on her progress. Tina is 76 years old and a retired nurse. As a nurse, she had not needed to worry about money and was always able to pick up overtime if things got tight. Five years after retirement, Tina had spent all her savings and started accruing debt. She went to the hospital and ended up with a huge bill for the ambulance. A misunderstanding when she got an oil change left her with a car she couldn't afford. She was trying to get her finances under control, but with new debts, she couldn't pay for her basic needs.

When Tina came to Catholic Charities to get help paying for her utility bill, we were there to help her get on the right track. With her case manager, they called the dealership to get her car traded for something more affordable. Tina has also been working to consolidate her debts and get rid of things she can no longer afford on a fixed income. While Tina is still working on paying off her debts, she let us know she can now take care of her needs. Tina is experiencing the joy of living more simply and being self-sufficient.

Share in the joy of those who lives have been impacted because of you. So far, in 2019:

over 8,118 people received help and hope.
Catholic Charities and our friends have been supporting those in need in our community for 35 years. In 1984, Catholic Charities, then Catholic Family Services, was formed after Lubbock became its own diocese. With your support and the support of those who came before us, tens of thousands of our neighbors have been given help and hope over the last 35 years.

We aim to continue serving others for the next 35 years and many more after that. But, we need your help. Join us in celebrating with:

$35 for 35 years

Your one-time donation of $35 can feed a family of six for 3 months.
35 people's donation of $35 can pay for the first year of textbooks for a nursing student.

Your monthly donation of $35 can pay for a full set of dentures for an elderly person.
35 people's monthly donation can provide 16 children and their families 6 counselling sessions.

Will you join us?

Do you have photos and stories about Catholic Charities/Catholic Family Services from the past 35 years? Please share them with us! We'd love to be able to highlight photos, stories, and memories throughout this coming year. Photos and stories can be sent by e-mail to meghan@cclubbock.org or by mail to 102 Ave J, Lubbock, TX 79401.
Direct Client Assistance
Ruth is an elderly woman who came in to apply for help from Elderly Outreach. She needed help with medications and an eye exam and glasses. She also let us know that she had been recently diagnosed with diabetes. We referred Ruth to our Nutrition and Wellness program. Not only did she receive help with medication and glasses, but she was able to attend a cooking class at Catholic Charities and had an appointment with a registered dietitian. She received information about managing her diabetes with diet and exercise. Ruth is getting her health under control with your help!

Empowerment
Jackie is a single mother with one child, Samuel. She is enrolled in nursing school and lives in Section 8 housing. She's trying to make a better life for her family, but she needed some help. Her only barrier to continuing in college was a lack of uniforms (for clinical rotation days) and books. Our staff enrolled her in the Parent Empowerment Program to pay for the uniforms and books. The assistance provided allowed her to stay in school. Jackie is very excited to finish her education in the spring and work as a nurse. She is looking forward to no longer needing public assistance and buying a house of her own.

Youth and Families
A Youth and Family case manager has been working with a family that was in a lot of turmoil. The parents' relationship was violent and unstable, and their daughters were suffering as a consequence. The court ordered the girls to be removed from their home and placed with their aunt and uncle. The two girls moved in to an already full home with 9 cousins. Even though the house is full, the girls are happy, healthy, and thriving in their new home. The case manager is still working with the girls and their new family, supporting them as they adjust. While the girls have had a rough childhood, they are looking forward to a happier Christmas and a happier future.

Immigration
Rafael is a US citizen who was trying to get legal permanent residence cards for his wife, Maria, and 14 year old daughter, Carolina. What is already an exhausting and expensive process was made even harder because Carolina had a brain tumor. The family couldn't afford to pay for the immigration fees for both Maria and Carolina at once, so they decided to work on Maria's first so that she could start working and help pay for Carolina's medical bills. While the process has been difficult for the family, their case worker has been with them the whole time. Carolina has finally had her immigration interview this year, and while they still have many hurdles to face, they will do it as a family, together.

Resale Center
The Resale Center is a vital part of our agency. It allows us to provide clothing and household goods to those in need. And, it's profits help fund our other programs. From January to October this year, the Resale Center provided $46,546 in assistance to:
581 families with Clothing Vouchers
12 households with Wish List furniture and household items
15 other agencies and organizations, from churches to schools to other nonprofits.
Thank you to all our donors and shoppers!
## First Third of the Fiscal Year Highlights
### July 2019-October 2019

### Income

**$865,109**

**Donations:** $94,654
- Individual & Organiz. Contributions: $20,339
- Catholic Churches Contributions: $4,527
- United Way Individual Allocations: $15,443
- Special Events: $10,590
- Diocese DCA: $23,333
- Resale Center Merchandise Donations: $20,422

**Grants:** $609,118
- Government Grants - Youth & Family: $289,929
- Government Grants - Parent Empowerment: $149,369
- Other Grants: $4,000
- Foundation Grants: $52,166
- Glasses & Dentures (Lions Club): $10,000
- Direct Client Assistance (Covenant): $37,521
- Grants - United Way: $52,876
- Grant - FEMA: $13,257

**Other:** $161,337
- Resale Center Sales: $99,257
- Immigration Client Fees: $49,460
- Investment Return: $5,176
- Designated Reimbursements: $7,444

### Expenses

**$897,463**

**Program Services:** $779,764
- Emergency Assistance: $85,372
- Learn to Cook: $4,969
- Resale Center: $107,055
- Resale Center Client Assistance: $20,422
- Legalization: $52,640
- Parent Empowerment: $150,748
- Youth & Family: $310,850
- United Way Elderly: $47,708

**Management & General:** $110,392

**Fundraising:** $7,307

*Note that Grant-driven programs operate under different fiscal years.*

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### Take Part in Our Mission:

From coming to an event, to shopping at the Resale Center, to volunteering, to praying for the families we serve, there are so many ways to support Catholic Charities. To see the full list, visit: [www.cclubbock.org/support](http://www.cclubbock.org/support)

### Ways to Give:

When you give to Catholic Charities, you are giving help and hope to those in need in our community. Your generosity makes a real difference. Program designations and memorials can be made both by check and online.

**Online:**
You can make a one time donation or set-up recurring payments with check or credit card securely online at: [www.cclubbock.org/donate](http://www.cclubbock.org/donate)

**By mail:**
Catholic Charities of Lubbock
102 Ave. J,
Lubbock, TX 79401