



Saint William  
CATHOLIC CHURCH

# COVID-19 RESOURCES

Social Services | Assistance

## Financial



## Health



## Food



## Education



Saint William Catholic Church is providing information and resources that may offer some level of support, relief, and stability for families in need due to the impact of COVID-19 (Coronavirus). For an online adaptation of these resources, please visit [st-william.org/resources](https://st-william.org/resources).

Disclaimer: The aid mentioned is not guaranteed by Saint William but determined by each organization on an individual basis.

# Financial

## **COVID-19 Mortgage Forbearance by Consumer Financial Protection Bureau**

The Consumer Financial Protection Bureau is working to continuously update information for consumers during this rapidly evolving situation. They will publish all COVID-19-related information and blogs to their resource page. Information should be considered accurate as of the blog publish date.

Main Services include:

- Housing financial assistance

Serving adult homeowners.

Learn more at:

<https://www.consumerfinance.gov/about-us/blog/guide-coronavirus-mortgage-relief-options/>

## **COVID-19 Relief for Student Loan Borrowers**

Relief for Student Loan Borrowers offers anyone with loans owned by the U.S. Department of Education temporary 0% interest and emergency forbearance. They offer 0% interest on federally offered loans.

Main Services include:

- School financial assistance
- Financial aid & student loans

Serving anyone in need.

Contact:

- <https://studentaid.gov/announcements-events/coronavirus>
- Call 800-433-3243.

## **Catholic Charities of Central Texas**

CCCTX provides vital assistance for the most vulnerable Austin residents.

Main Services include:

- Mortgages
- Rent
- Utilities
- Car payments

Contact:

- <https://www.ccctx.org/rise-fund.html>
- Call 512-651-6100

## **COVID-19 Relief for Cell phone bills**

Relief for cell phone bills are now available, but some restrictions apply. Please call your cell phone company and ask for relief billing or assistance with payment.

Serving anyone in need.

For more information and direct contacts for major cell phone companies visit:

- <https://www.reviews.org/mobile/how-cell-phone-companies-are-responding-to-covid-19/>

## **COVID-19 Credit Card Relief**

List of Banks Offering Relief to Customers Affected By Coronavirus (COVID-19):

- <https://www.forbes.com/sites/advvisor/2020/04/03/list-of-banks-offering-relief-to-customers-affected-by-coronavirus-covid-19/#4447555a4efa>

## Financial - Utilities

### **Saint Vincent de Paul**

Saint Vincent de Paul provides financial assistance in the community to those who may be struggling to meet their basic needs (e.g., utilities).

Main Services include:

- Housing financial assistance
- Utility bill assistance
- Food pantry

Serving low-income adults.

Contact:

- Address: 620 Round Rock W Dr, Round Rock, TX 78681
- Phone: 512-255-2330

### **Round Rock Area Serving Center**

Round Rock Area Serving Center may be available for the following services:

- Electric, Gas, & Water Bills
- Medical prescriptions
- Rent
- Gasoline
- Temporary Shelter
- Transportation

Serving all low-income individuals.

Contact:

- Phone: 512-244-2431
- Address: 1099 E Main St, Round Rock, TX 78664

### **Texas COVID-19 Electricity Relief Program by Public Utility Commission of Texas**

The COVID-19 Electricity Relief Program temporarily keeps Retail Electric Providers in the parts of Texas open to customer choice from disconnecting electricity for customers who can't pay their bills on time.

Main services include:

- Utility bill assistance.

Serving anyone in need of all ages.

Contact:

- Phone: 866-454-8387
- Apply online: <https://electricityplans.com/electricity-relief-program-covid19-bill-payment-assistance/>

### **Comprehensive Energy Assistance Program (CEAP) by Opportunities for Williamson & Burnet Counties**

The Comprehensive Energy Assistance Program (CEAP) is a utility assistance program. CEAP is designed to assist low income households in meeting their energy needs.

Main services include:

- Utility bill assistance.

Serving all low-income individuals.

Contact:

- Phone: 866-454-8387

## Health Care

### **Sacred Heart Community Clinic**

The Sacred Heart Community Clinic (SHCC) provides outpatient health services to low income, uninsured residents of the Williamson County area.

Main Services include:

- Nutrition education
- Health education
- Medical care
- Checkup & disease testing

Serving anyone in need, including uninsured patients.

Contact:

- Address: 620 Round Rock West Drive, Round Rock, TX 78681
- Phone: 512-716-3929

### **COVID-19 Screening by Austin Regional Clinic**

Austin Regional Clinic is providing COVID-19 screening for anyone showing symptoms of the virus. They provide disease screening and have implemented additional procedures in their clinics to limit the spread of COVID-19 or other infectious diseases.

Serving anyone in need.

Contact:

- Address: 2100 Autumn Slate Dr, Pflugerville, TX 78660
- Phone: 866-453-4525

### **Senior Care by Lone Star Circle of Care (LSCC)**

LSCC's senior care clinics provide personalized, quality health care for patients over 55.

Main Services include:

- Health education
- Disease management
- Prescription assistance
- Primary care checkups
- Disease testing & treatment
- Counseling services
- Mental health care
- Physical therapy
- Specialized therapy
- Vaccinations

Serving low-income seniors, including uninsured patients.

Contact:

- Address: 3950 N. A W Grimes Blvd, Round Rock, TX 78665
- Phone: 877-800-5722

# Health Care - Counseling

## **Christian Pastoral Counseling Services**

By Head to Heart Restoration Ministry

Head to Heart provides counseling services to couples, individual adults, families, teens, children, and groups. They offer Christian counseling to address the spiritual, emotional, and physical needs of our community.

Main Services include:

- Mental health care
- Individual counseling
- Family counseling
- Spiritual support
- Serving anyone in need, including uninsured patients.

Contact:

- Address: 403 West Anderson Avenue, Round Rock, TX 78664
- Phone: 512-733-8000

## **Catholic Charities of Central Texas Counseling Services**

Catholic Charities provides high quality mental health services for children, adults, couples and families to help with life's challenges. Counseling Services are offered in English and Spanish and are completely confidential.

Contact:

- Address: 1625 Rutherford Ln Austin, TX 78754
- Phone: 512-651-6100
- Website: [ccctx.org](http://ccctx.org)

## **Additional Services**

- Suicide Prevention Hotline is available if you or someone you know is experiencing a mental health crisis, please call: 1-800-273-8255
- National Crisis Text Line: Text "NAMI" to 741-741 or visit: <https://www.nami.org/Blogs/NA-MI-Blog/March-2020/Coronavirus>
- EMERGENCE HEALTH NETWORK is a 24-Hour Crisis Hotline: 915-779-1800 or visit the website: <https://emergencehealthnetwork.org/>
- Austin/Travis County Integral Care 24-hour crisis helpline 512-472-HELP (4357) Toll Free: 844-398-8252 TTY: 512-703-1395 <https://integralcare.org/en/about-us/>
- Texas Abuse/Neglect Hotline: 1-800-252-5400
- COVID-19 Mental Health Support Line: 1-800-252-5400

## Food

### **Free Food Resources** By Central Texas Food Bank

Their professional partners are available to give you free food help, whether it's healthy food, applying for government programs, or nutrition education classes. They are actively monitoring the COVID-19 crisis and will be updating their website weekly.

Main Services include:

- Emergency food provisions
- Assistance paying for food

Serving anyone in need.

Visit the program's website:

<https://www.centraltexasfoodbank.org/get-help>

### **Saint Vincent de Paul**

Saint Vincent de Paul provides financial assistance in our community who may be struggling to meet their basic needs.

Main Services include:

- Food pantry
- Housing financial assistance
- Utility financial assistance

Serving low-income adults.

Contact:

- Address: 620 Round Rock W Dr, Round Rock, TX 78681
- Phone number: 512-255-2330

### **Child Nutrition Program Meal Service** by Texas Education Agency (TEA)

The TEA is working with local school districts to ensure meal service continues despite school closures. Services provided include meal distribution and designated schools in Texas to aid communities.

Main Services include:

- Emergency food and meals

Serving teens and children.

Visit the program's website:

<https://txschools.gov/>

### **Supermarket senior shopping hours**

Current coronavirus guidance from the Centers for Disease Control and Prevention and the White House urges older adults to stay home, stay away from other people and avoid discretionary trips.

Explore alternatives to shopping in stores, such as ordering groceries online for delivery or asking a friend or family member to do your shopping for you.

For more information visit this website:

<https://www.aarp.org/home-family/your-home/info-2020/coronavirus-supermarkets.html>

# Education

## **Round Rock ISD**

Round Rock ISD is closely monitoring reports and information shared by the Centers for Disease Control and Prevention (CDC) about the Coronavirus (COVID-19). Helpful tips and information for families during this time of in-shelter practice can be found on their website:

- <https://roundrockisd.org/coronavirus/>

## **Georgetown ISD**

Georgetown ISD is following Governor Abbott's declaration to close schools for the remainder of the year. Georgetown ISD will follow the guidelines and not re-open schools this semester. During this time, Georgetown ISD will continue to deliver learning through remote online instruction while keeping district facilities closed. The last day of remote learning is May 28, 2020. For more information visit:

- <https://www.georgetownisd.org/Coronavirus>

## **Austin ISD**

Austin ISD cares about the health of our students, staff and families and we want to keep everyone updated on what we're doing as a district to combat COVID-19 (Coronavirus). For more information visit:

- <https://www.austinisd.org/covid19>

## Centralized Social Service Websites: Region

Catholic Charities of Central Texas:

- <https://www.ccctx.org/>

COVID-19 I NEED HELP:

- [http://coronavirusatx.wpengine.com/?page\\_id=895](http://coronavirusatx.wpengine.com/?page_id=895)

Health Care Information:

- <http://links.mkt2527.com/servlet/MailView?ms=MTcyNDc1MTIS1&r=Mjg0OTkyNjQ3MDY5S0&j=MTg2MTE2Mzc5MAS2&mt=1&rt=0>

Unemployment benefits:

- <https://www.twc.texas.gov/jobseekers/applying-unemployment-benefits>

Tax filing and return:

- <https://www.myfreetaxes.org/>

Texas Health and Human Services:

- <https://www.yourtexasbenefits.com/Learn/Home>

Univision:

- <https://www.univision.com/local/austin-kakw/lista-de-recursos-para-personas-afectadas-economicamente-por-situacion-del-coronavirus-en-austin-fotos>

Sustainable Food Center:

- <https://www.espanol.sustainablefoodcenter.org/blog/gua-de-recursos-para-acceso-a-alimentos-durante-covid-19>

El Buen Samaritano:

- <https://elbuen.org/wellness/food-pantry/>