

# COVID-19 Business Resources

Last updated on March 16, 2020

## Overview

This is a working document intended to provide information and resources to businesses located in Cleveland, Ohio. Please send any updates or revisions to this document to Jessica Trivisonno at [jtrivisonno@dscdo.org](mailto:jtrivisonno@dscdo.org)

## About COVID-19

General information about Covid-19 is available on the [CDC website](#)  
State of Ohio updates are available [here](#) and [here](#)  
Cuyahoga County updates are available [here](#)  
City of Cleveland updates are available [here](#) and [here](#)  
[Recommended practices for businesses](#)

## Ohio Orders Related to Business Operations

- As of close of business on March 16, 2020, all gyms, fitness centers, recreation centers, bowling alleys, indoor water parks, movie theaters, and trampoline parks must close until further notice, no public gatherings of 50 or more people. News report [here](#)
- All Ohio bars and restaurants must close to in-house patrons, effective at 9:00 p.m. on March 15, 2020. Restaurants with take-out and delivery options will still be able to operate those services, even as their dining rooms are temporarily closed. Order available [here](#).
- Mass gatherings (100 people or more) are prohibited beginning March 12, 2020. Order available [here](#).

## Health and Safety Tips

### How to Clean and Disinfect To Prevent the Spread of Covid-19

- Use a diluted household bleach solution if appropriate for the surface. Dilute the bleach based on the instruction on the bottle. If you're unsure, you can use 5 tablespoons (1/3 cup) bleach per gallon of water; or 4 teaspoons of bleach per quart of water or 1 tsp per cup.

- Follow the manufacturer's instructions for application and proper ventilation. Do not use if product is past its expiration date. NEVER mix bleach with ammonia or other household cleaners.
- Use an alcohol solution with at least 70% alcohol.
- Wear disposable gloves when cleaning and disinfecting surfaces. Discard gloves after use, or, if reusable gloves are used, they should be dedicated only for cleaning and disinfecting surfaces for COVID-19 and no other purposes. Clean hands immediately after gloves are removed.

## Hand Washing Print-Out

I recommend [printing this out](#) and keeping it near your sinks

## One-pagers / Quick Fact Sheets

- General information about about COVID-19 in [English](#), [Spanish](#), and [Chinese](#)
- Business [Checklist](#)

# Employees and Unemployment

## Unemployment Policy Updates

- Ohio Department of Job and Family Services will waive employer penalties for late reporting and payments for the next quarter to assist employers impacted by the lack of staff availability. See this [fact sheet](#) for details

## Unemployment Eligibility

- The State's unemployment system has been updated to cover employees who are out of work due to Covid-19, even if only temporarily.
- The state will waive the typical waiting period required to qualify.
- Workers without paid time off who are under quarantine by their job or a health-care professional can also receive unemployment
- The state has set up a [Q&A page](#) with more information

## Applying for Unemployment

Employees should apply for unemployment [online](#)

## Bartender Employee Relief Program

- Financial assistance available to a Bartender or the spouse or child of a Bartender, defined as an individual employed in serving beverages or otherwise engaged in the production, promotion or distribution of alcoholic beverages.
- Application available [here](#)
- For COVID-19 Relief, must upload your most recent paycheck.

## City of Cleveland Relief

### Water and Electrical

- Cleveland will [temporarily cease shutoffs and restore connections](#) to public power and water during the coronavirus pandemic.

## Other Business Relief

### Ohio Liquor Buy-Back

- A bar or restaurant may return unopened high proof liquor products purchased within the last 30 days (on or after February 13, 2020)
- To return, a bar/restaurant or F2 permit holder needs to bring the unopened high proof liquor product back to the liquor store they purchased the product.
  - The Agency will call the Liquor Enterprise Service Center (LESC) for approval. Approval is immediate, but awareness of the return is necessary.
- For questions or more information regarding the one-time high proof liquor buy back, please feel free to contact the LESC at 877-812-0013 or [OhioLiquorInfo@com.ohio.gov](mailto:OhioLiquorInfo@com.ohio.gov).

### HFLA of Northeast Ohio COVID-19 Emergency Loan

In light of the financial burdens created by the spread of COVID-19, the Hebrew Free Loan Association (HFLA) is offering expedited interest-free loans of up to \$1,500 for purposes including (but not limited to):

- Lost wages due to inability to go to work
- Child care costs due to school closures
- Small business losses
- Related medical costs

To apply, borrowers should contact HFLA at 216-378-9042 or email [team@interestfree.org](mailto:team@interestfree.org) or [Brady@interestfree.org](mailto:Brady@interestfree.org) specifying that the request is for coronavirus related needs. If you need more funds you may be eligible to apply for HFLA's standard interest free loan (up to \$10,000 with a guarantor)

## Small Business Administration Loans

- SBA offers Economic Injury Disaster Loans of up to \$2 million in assistance.
- Loans may be used to pay fixed debts, payroll, accounts payable and other bills that can't be paid because of the disaster's impact.
- Interest rate is 3.75% for small businesses **without credit available elsewhere**; businesses with credit available elsewhere are not eligible.
- The interest rate for non-profits is 2.75%.
- Up to a maximum term of 30 years. Terms are determined on a case-by-case basis, based upon each borrower's ability to repay.
- As of March 16, 2020 at 1:30 PM, Ohio businesses are not yet eligible for the SBA disaster loans.
- **Call 216.522.4180 to be placed on a list to receive more information as soon as it is available.**
- E-mail questions to [businesshelp@development.ohio.gov](mailto:businesshelp@development.ohio.gov)
- The SBC Cleveland Regional Office will notify the community once its final declaration has been approved.
- When the declaration is done, business owners will be able to apply via designated website portal ([sba.gov/disaster](http://sba.gov/disaster)).

**For detailed information on SBA programs for the coronavirus, please visit [www.sba.gov/coronavirus](http://www.sba.gov/coronavirus) and for information on all federal programs, visit [www.usa.gov/coronavirus](http://www.usa.gov/coronavirus) or [www.gobierno.usa.gov/espanol](http://www.gobierno.usa.gov/espanol) (en Español).**

## Teleconferencing

[Zoom](#) is a free video teleconferencing service

[GoToMeeting](#) offers a free 14-day trial for their conference call and video chat services

## Food Banks and other Free Food

[Here](#) is a map of food pantries and other businesses offering food to students and people in need. If you would like to add your business, contact: [matt@citychurchcle.com](mailto:matt@citychurchcle.com)

- CMSD school meal pick-up [locations and times](#)

- Free boxed lunches to those in need available at [Banter](#) (7320 Detroit Ave.) every Monday from 11 a.m. until 2 p.m. while kids are out of school
- Free boxed lunches to those in need available at [Gypsy Beans](#) (6420 Detroit Ave) every Thursday from 11 a.m. until 2 p.m. while kids are out of school
- Boxed lunch for children and families in need at Herb n Twine (4309 Lorain Ave)
- Saucy Brew Works (2885 Detroit Ave) is offering free pizza slices from their carry-out window from 11 a.m. until 2 p.m.
- Daily Brown Bag Lunches for children at all CPL Library branches from 3:30 p.m. until 4:30 p.m.