



Tuition - Frequently Asked Questions

Can I make payments directly to the parish instead of using FACTS Management (FACTS)?

No. All tuition is billed and paid through FACTS Tuition Management.

Why is Our Lady of the Lakes requiring that I pay tuition through FACTS?

Our Lady of the Lakes uses FACTS Management for tuition billing because:

- Banking information is more secure. Our Lady of the Lakes will not have access to your bank account number, routing number or signature.
- Parents will have 24 hour on-line access to their FACTS accounts and be able to make payments online or via phone.

When do I enroll in FACTS?

Once enrolled in the school you may immediately enroll in FACTS by going to our website and then click on the FACTS Login button found in the "Enrolling" section of the Admissions page.

I was enrolled in FACTS for 2020-21; must I re-enroll for 2021-22?

If you were previously enrolled in FACTS, your agreement will roll over to the 2021-22 school year. We ask that you log onto the FACTS system to verify your agreement information and payment plan selected.

What payment plan options do I have?

- 100% due on June 15, 2021
- 10 month payment plan is available (June-March)
- Semi annual due on June 15, 2021 and December 15, 2021

May I pay 100% of my tuition spread through the school year?

Our Lady of the Lakes offers a 10 month payment plan that runs from June - March.

May I pay my tuition with a credit card?

Credit Card payments are accepted through the FACTS program. If you elect this option, you will be charged a convenience fee by FACTS. FACTS accepts MasterCard, American Express, Discover Card or Visa.

May I pay off my FACTS contract early?

Yes, you may pay off your FACTS contract early. You may do so online or by calling FACTS at 800-624-7092.

What is tuition?

	Standard Tuition Rate (K-12) (per student)	Catholic Parish Scholarship Rate (K-12) (per student)
High School (9-12)	\$11,800	\$9,250
Middle School (7-8)	\$8,575	\$6,000
Elementary School (K-6)	\$7,775	\$5,500

Multi-Child Discount	
# Of Children	Discount
2	5%
3	15%
4	25%
Multi-Child Discount is taken off the total family tuition balance. Tuition for each child after 5 total children is \$350	

Are there other obligations?

A non-refundable fee of \$500 per family is due at time of enrollment for K-12 families. A non-refundable fee of \$100 per family is due at time of enrollment for Pre- Kindergarten families, if not enrolling multiple children in multiple grades. This enrollment fee for current families will automatically be pulled from your FACTS account on or after March 1st, 2021. New family enrollment fee will be withdrawn 2 weeks upon completion of enrollment. Each family is required to perform Laker credit hours each year. If the hours are not completed, \$500 will be added to your tuition balance for failure to complete credits on or after March 15 of the following year. Each family is also responsible for selling \$200 worth of raffle tickets for our annual raffle fundraiser. If tickets are not sold by the deadline, \$200 will be pulled from your FACTS account.

How do I qualify for the in-Parish discount?

Families must be contributing members of a Catholic Parish in order to qualify for in-parish tuition. For new families, the "Request for Catholic Tuition Rate Consideration" form must be completed, signed by your pastor and affixed with the parish seal, and then be submitted to the school office. If this request form is not returned, you will automatically be assessed our standard tuition rate. Our online enrollment form will ask for verification that you are a member of Our Lady of the Lakes Parish. Once your application is submitted, this is verified at the parish office before acceptance.

What financial aid is available?

The Archdiocese of Detroit extends need based tuition assistance grants to Catholic families with children in Grades K-12 attending Catholic Schools. The awards for 2021-22 are \$800 - \$1,100 per high school student and \$800 - \$1,100 per middle and elementary school student. Please refer to the Archdiocese of Detroit website at AOD.org – click on *Catholic Schools* , *Parent Resources*, and then *Tuition Assistance*. The FACTS application is available on the AOD website. A link to this can be found on our Financial Aid page.

Do I have to apply for these grants every year?

Yes, an online FACTS Application must be completed by each family applying. Awards are based solely on financial need. Receiving an award in previous years does not guarantee an award for 2021-22.

I am a member of Our Lady of the Lakes Parish, but I was billed for out of Parish tuition?

Parish membership records are reviewed to verify that the listed requirements, with an emphasis on regular Mass attendance, have been met. If the above requirements have not been met, an out-of-Parish status is applied.

What happens if I do not have the first tuition payment paid by June 15th?

All families are expected to make tuition payments according to their payment plan selection. School families who miss a payment due to insufficient funds, will automatically be charged a minimum of \$30.00 missed payment fee by FACTS and may incur a similar penalty from their own banking institution.

School families failing to pay tuition according to the agreement they have made with the parish will be informed that their child/children will not be readmitted to our school. All families must be current in their payment of tuition:

By August 20: If not current, students will not be admitted on the first day of school.

By December 20: If not current, students will not be readmitted on the first day of class in January following the Christmas vacation.

By April 1: If not current, re-enrollment will not be accepted for the following year.

By May 20: If not current, students will not receive report cards and student records will not be released by the school administration.

What if our family cannot make one of our scheduled payments on time?

If your family experiences a temporary financial hardship and cannot make a scheduled payment, please contact Karen Romkema at 248-623-0274 or karen.romkema@ollonline.org .

If I elect to withdraw my son or daughter from Our Lady of the Lakes, is my tuition refundable?HOLIDAYS, IN-SERVICE DAYS, INCLEMENT WEATHER, GOVERNMENT ORDER

Your tuition guarantees a reservation for your child for the academic year as designated on the school calendar. No credit/refund will be owed if the School must close because of government order, inclement weather, or other emergency. Likewise, tuition will not be discounted for holidays or in-service days. No refund, credit, or discount shall be issued if the School moves to remote instruction due to a local health emergency, inclement weather, building problem, or similar unforeseen event.

TUITION REFUNDS

Families withdrawing students prior to the first day of school shall be charged and administrative fee according to the schedule below:

- If you withdraw before July 1, you will be assessed an administrative fee in the amount of \$500 per family
- If you withdraw between July 1 and July 31, you will be assessed an administrative fee in the amount of \$1,000 per family
- If you withdraw between August 1 and the day before the first day of school, you will be assessed an administrative fee in the amount of \$1,500 per family

WITHDRAWAL AFTER THE FIRST DAY OF SCHOOL

Withdrawal does not release you from the terms of this Agreement, unless, in the determination of the Principal, extenuating circumstances justify your release from this Agreement. Absent approval by the Principal, no tuition deduction or credit will be made for withdrawals. Tuition through the last day of the school year will remain due and payable.