

Resources for Help During Covid-19 Crisis

Recursos para ayuda durante la crisis de Covid-19

Bilingual/ Bilingüe

General Information:

City of Denton (940) 349-8700 – The City of Denton is working to assist residents experiencing hardship due to COVID-19 and its economic impacts. Utilities including electricity and water will not be discontinued, even if a bill is paid late. If any resident receives a courtesy call stating their services are scheduled to be interrupted, call the Utilities Customer Service at (940) 349-8700.

Atmos Energy (940) 380-7450 - Atmos has suspended natural gas disconnections. If a resident needs assistance in paying their natural gas bill, please direct them to visit this link: <https://www.atmosenergy.com/customer-service/get-help-paying-your-bill>

Ayuda Legal

DFW Evictions - Attorney (Free consultation)
dallasevictions2020@gmail.com

RISE ha elaborado una lista de recursos para ayudarle a comprender la información legal de los siguientes temas:

- Directivas avanzadas
- Pedir una audiencia por teléfono
- Bancarrota
- Cambio de fecha de corte (una continuación)
- Derechos de visita infantil
- Manutención infantil
- Empleo y derechos salariales
- Desalojo y derechos de inquilino
- Cuestiones de derecho de familia
- Licencia médica (FMLA)
- Alza de precios
- Beneficios de desempleo

Resources for Help During Covid-19 Crisis

Recursos para ayuda durante la crisis de Covid-19

Bilingual/ Bilingüe

Childcare:

Grace Like Rain y otras iglesias proporcionan [cuidado de niños](#) durante la semana del 16 al 20 de marzo.

Grace like Rain

Grace Like Rain está trabajando para proporcionar una variedad de necesidades específicamente para las familias. Algunos de estos servicios incluyen alimentos, cuidado de niños* y, según esté disponible, asistencia de alquiler.

CASA of Denton County, Inc. (940) 243-2272 - CASA of Denton County provides trained community volunteers, to advocate for the best interests of abused and neglected children, and to promote community awareness about child abuse issues.

Children's Advocacy Center (972) 317-2818 (Local), 800-252-5400 (Hotline) - Children's Advocacy Center for Denton County is a non-profit organization that coordinates the investigation of child abuse in a collaborative, child-friendly environment. A team of experts that includes CACDC's forensic interviewers and family advocates, along with law enforcement, Child Protective Services and prosecutors work together on the investigation. CACDC's clinical team assists victims and their families with extensive therapy services to heal the wounds of trauma. CACDC also provides child abuse prevention education throughout the community to teach adults who work with children how to recognize and report child abuse.

Diapers/Formula

W2W (Mujer a Mujer) Centro de Recursos para el Embarazo

Mujer a mujer está trabajando para aliviar el estrés que las familias jóvenes pueden estar experimentando ofreciendo pañales y fórmula durante este tiempo.

940-383-4494

521 N Langosta, Denton, TX 76201

Resources for Help During Covid-19 Crisis

Recursos para ayuda durante la crisis de Covid-19

Bilingual/ Bilingüe

Woman 2 Woman Pregnancy Resource Center will be open Monday-Thursday for limited hours to distribute diapers and formula. Call (940)383-4494 in advance to request needed items for pickup.

Baños publicos

- **City of Denton (Ciudad de Denton)**

A partir del lunes 23 de marzo, las regaderas y baños de the Civic Center Pool estarán abiertos al público de lunes a sábado de 9:00 a.m. a 5:00 p.m., hasta nuevo aviso.

Para obtener más información, consulte el folleto adjunto o visite: www.cityofdenton.com/coronavirus.

Comida:

Denton Independent School district

DISD [sirve comidas](#) para todos los estudiantes, solo para llevar, desayuno y almuerzo, no se requiere identificación.

A partir del lunes 6 de abril, el personal del Departamento de Nutrición Infantil de Denton ISD ampliará la entrega de comidas a 18 ubicaciones para alimentar a nuestros estudiantes, lo que nos permitirá centrarnos aún más en la seguridad de los miembros de nuestro equipo y la comunidad.

Christian Community Action

200 S. Mill St. Lewisville TX. (972) 219-4307

Lunes a Viernes

9:00 - 5:00pm

Cross Timbers Church -Denton: Solo servicio de ventanilla

312 W McKinney St Denton, TX 76201

De lunes a viernes

5:00pm-6:30pm

Resources for Help During Covid-19 Crisis

Recursos para ayuda durante la crisis de Covid-19

Bilingual/ Bilingüe

Denton Community Food center

<http://www.dentoncfc.org> 940-382-0807

Centro comunitario de comida en Denton está llevando a cabo una distribución de alimentos. Los clientes nunca tendrán que dejar sus coches para recibir comida. Necesitará su identificación.

A los clientes se les sigue permitiendo 1 visita al mes, 6 veces al año.

Lunes + Miércoles, 1:00pm - 3:00pm

306 N Loop 288 Suite 400, Denton, TX 76209

dentoncfc.org

Denton Freedom House

Freedom House Pantry

1123 Fort Worth Dr. Denton TX

De lunes a viernes

1:00pm-4pm

(940) 808-1016

First Refuge Denton Site: Solo servicio de ventanilla

1701 Broadway St. Denton 76201

Lunes: 9:00 - 12:00pm

Miércoles: 1:00 - 4:00pm

Jueves: 6:00 - 8:00pm

First Refuge Ministries Sanger Site

713 S.5th St. Sanger TX 76266

Lunes: 1:00 - 4:00pm

Jueves: 9:00am - 12:00pm

(940) 484-4384

Resources for Help During Covid-19 Crisis
Recursos para ayuda durante la crisis de Covid-19
Bilingual/ Bilingüe

Hope Food and clothing ministry

819 Sherman Dr. Aubrey TX
Cada tercer Sabado del mes
9:00am -11:00pm
(940) 218-5615

Hope Food & Clothing Ministry

9:00 - 11:00 a.m. Third Sat of the Month | 819 Sherman Drive, Aubrey | (940) 218-5615

The Hope Center

5:00-6:00 p.m. M-F | 312 W. McKinney Street, Denton (Cross Timbers Church)

Shepherd's Hand Food Pantry

1:00 - 4:00 p.m. M-F | 1123 Fort Worth Dr., Denton | [more info](#)

The Sheperd's Store House / Good fellows

1189 South Hwy 377 Pilot Point
Lunes, Miércoles, Viernes
8:30am a 12:00am

Salvation Army

1508 E. McKinney St. Denton TX (940) 566-3800
Desayuno: 6:00am - 6:30am
Despensa de alimentos: Miércoles/Viernes - 1:00pm -3:45pm
Cena: 6:30pm- 7:00pm

Singing Oaks Church of Christ

101 Cardinal Dr. Denton TX (940) 387-4355 (Esquina de Cardinal & amp;
McKinney St)
Martes y Jueves 3:00-5:00pm

Resources for Help During Covid-19 Crisis

Recursos para ayuda durante la crisis de Covid-19

Bilingual/ Bilingüe

Vision Ministries | [more info](#)

(Denton Bible Church) 626 Wainwright St, Denton

Lunes - Jueves 12:30 - 4:00 p.m.

City of Denton: Denton Hunger Coalition

- The mobile pantry held at Ponder United Methodist WILL be open for drive thru pick up 7:30 am - 10:00 am
- The mobile pantry scheduled for first Saturday of the month at Sanger- First Baptist WILL be open 11:00 am - 1:00 pm
- The mobile pantry held at Lake Dallas United Methodist Church 10:00 am - 12:00 pm will be open.

RENTA/UTILIDADES

Rent Assistance

Giving Hope

covid19assistance@hope.com

ANYONE in the household is documented

Renta y Utilidades para familia sin ninos

Our Daily Bread

odbstreetoutreachdirector@gmail.com

Call:940-566-1308 Text:940-333-0970

<http://www.ourdailybreaddenton.org/>

Renta y Utilidades para familia con ninos

Grace Like Rain

tinyurl.com/Grace-Like-Rain-Assistance

Renta y Utilidades

Interfaith Ministries

(940)565-5479 Ext 3

Resources for Help During Covid-19 Crisis

Recursos para ayuda durante la crisis de Covid-19

Bilingual/ Bilingüe

Renta y Utilidades (sur de Denton)
Christian Community Action (CCA)
tinyurl.com/CCA-Lewisville-Assistance
972-214-4305

Texoma Council of Governments

<https://www.tcog.com> unsure what all financial services they offer.

Denton Friends of the Family

Vivienda/hospedaje victimas de violencia domestica
Friends of the Family
(940)387-5131 ext 221

At Denton County Friends of the Family (DCFOF) we are dedicated to providing compassionate, comprehensive services to those impacted by rape, sexual abuse, and domestic violence, while partnering with our community to promote safety, hope, healing, justice, and prevention

En Denton County Friends of the Family (DCFOF) nos dedicamos a proporcionar servicios compasivos e integrales a aquellos afectados por violación, abuso sexual y violencia doméstica, mientras trabajamos con nuestra comunidad para promover la seguridad, la esperanza, la curación, la justicia y la prevención

Negocios:

Lista de negocios que ofrecen horarios específicos para personas de la tercer edad:

<https://www.cityofdenton.com/CoD/media/City-of-Denton/Residents/Health%20and%20Safety/Senior-Only-Hours-3-26.pdf>

https://docs.google.com/forms/d/e/1FAIpQLScNgRvRq47yRXeOnzQHZZHvGZlv5_vGCiScrqXMS8fROJelzg/viewform

Resources for Help During Covid-19 Crisis

Recursos para ayuda durante la crisis de Covid-19

Bilingual/ Bilingüe

Help spread information about which local restaurants are offering takeout, delivery & grocery services to help combat the spread of COVID-19.

https://www.sba.gov/sites/default/files/resource_files/COVID_19_webinar_Spanish_V2_3_19_2020.pdf

City of Denton Survey of Business Impact

<https://www.surveymonkey.com/r/YP2Z992>

Internet & Connectivity Assistance

FCC agreement stating that providers will waive late fees, not cutoff service for lack of payment, and open hot-spots.

Connected Nation Texas: Connected Nation Texas has been tracking what internet service providers are doing to improve access during the COVID-19 pandemic. Internet Service Providers (ISPs) across the state have pledged to do a variety of things to relieve the strain on families and businesses.

Comcast mbps-19 response offers free WiFi for 2 months to low income families plus all Xfinity hot-spots are free to the public during this time

Charter Free Internet offer for 2 months

To ease the strain in this challenging time, beginning Monday, March 16, Charter commits to the following for 60 days:

Charter will offer free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription and at any service level up to 100 mbps. To enroll call **1-844-488-8395**. Installation fees will be waived for new student households.

Resources for Help During Covid-19 Crisis

Recursos para ayuda durante la crisis de Covid-19

Bilingual/ Bilingüe

Charter will partner with school districts to ensure local communities are aware of these tools to help students learn remotely. Charter will continue to offer Spectrum Internet Assist, high speed broadband program to eligible low-income households delivering speeds of 30 mbps.

Charter will open its Wi-Fi hotspots across our footprint for public use.

Spectrum does not have data caps or hidden fees.

[AT&T mbps-19 response](#) offers open hot-spots, unlimited data to existing customers, and \$10/month plans to low income families

[Verizon mbps-19 response](#) no special offers, but following the FCC agreement.

[Sprint mbps-19 response](#) follows FCC agreement, provides unlimited data to existing customers, and, starting Tuesday, 3/17/2020, will allow all handsets to enable hot-spots for 60 days at no extra charge.

[T-Mobile mbps-19 response](#) follows FCC agreement, plus unlimited data to existing customers, and, coming soon, will allow all handsets to enable hot-spots for 60 days at no extra charge.

HotSpots:

<https://www.wifimap.io/3258-denton-free-wifi/map>

Mental health:

PediPlace (972) 436-7962 - PediPlace is a non-profit pediatric healthcare practice for children from birth through eighteen years of age who are uninsured or who qualify for Medicaid or CHIP (Children's Health Insurance Program) benefits.

<https://ccdcounseling.com/family-tree-program/> - Free Family Counseling <-not just covid

Texas Health and Human Services 24/7 statewide mental health support line: 1-833-986-1919

National Domestic Violence Hotline: 1-800-799-SAFE (7233)

Resources for Help During Covid-19 Crisis

Recursos para ayuda durante la crisis de Covid-19

Bilingual/ Bilingüe

National Parent Helpline offers emotional support from trained advocates as parenting is even more difficult during times of crisis.

Digital Resource:

Denton Public Library While our libraries are closed, **Denton Public Library** has many digital resources that library cardholders may use, including online learning tools and ebook and audiobook platforms. The Library is also offering Curbside Pick-up for physical items such as books, movies, CDs, and Discovery Kits. Curbside pick-up is only for verified available holds made through their website.

All City of Denton Library locations are now closed, however if you live in the city limits of Denton, are 18 or older and have never had a Denton Public Library card, you're eligible for an eCard which lasts 60 days and give you access to the online resources.