

CLIENT'S RIGHTS

The following basic human rights are afforded to every individual receiving service through Wright Directions Family Services.

Your Consent for treatment may be withdrawn at any time.

Consent may be withdrawn at any time by the person who gave the consent.

If treatment is refused, the qualified professional shall determine whether treatment in some other modality is possible. If all appropriate treatment modalities are refused, the voluntarily admitted client may be discharged.

In an emergency, a voluntarily admitted client may be administered treatment or medication, other than those specified in this section, despite the refusal of the client or the client's legally responsible person, even if the client's refusal is expressed in a valid advance instruction for mental health treatment.

WDFS may adopt rules to provide a procedure to be followed when a voluntarily admitted client refuses treatment.

- Right to dignity, privacy, human care, and freedom from mental and physical abuse, neglect and exploitation.
- Right to live as normally as possible while receiving care and treatment.
- Right to receive treatment, access to medical care and habilitation, and the right to individualized written service plan on the first day of admission, regardless of age or degree of MH/IDD/SA disability, to maximize his/her development.
- Right to be informed in e of the potential risks and alleged benefits of the treatment and program options.
- Right to confidentiality.
- Right to be free from unnecessary or excessive medication. Medication shall not be used as punishment, discipline or for staff convenience.
- Right to consent to or refuse treatment offered, including behavior management policies;
- Right to request notification after occurrence or any or specified interventions.
- Right to be informed of emergency procedures.
- Right to exercise all age-appropriate civil rights to dispose of property, execute instruments, make purchases, enter contractual relationships, register and vote, bring civil actions, marry and divorce – unless the individual is a minor or has been adjudicated incompetent.
- Right to certain safeguards and carefully controlled circumstances when interventions are used.
- Right to social integration, self-governance, and treatment in the least restrictive, most appropriate environment.

- Right to be free of corporal punishment, and to be free from harm, abuse and exploitation
- Right to be free from physical restraint and isolation time-out except when there is imminent danger of abuse or injury to him/herself or to others, when substantial property damage is occurring or when it is a necessary part of the treatment/habilitation plan.
- Right to be encouraged to exercise his/her rights as a client and a citizen and to be permitted to make complaints and suggestions without fear or coercion or retaliation.
- Right to be free from threat or fear of unwarranted suspension or expulsion.
- Right to be free from unwanted invasion of privacy.
- Right to request the notification of the use of an intervention procedure by the legally responsible person of an incompetent adult, a competent adult may designate an individual to receive notification.
- Right to request notification of the restriction of rights.
- Right to file a grievance or a complaint with management.
- You have the right to an individualized written treatment or plan of care setting forth a program to maximize the development or restoration of his capabilities.
 - **You been notified that release/disclosure of information may only occur with a consent unless it is an emergency or for other exceptions**
- No right may be limited or restricted except by a physician, the legal guardian, and/or by the qualified professional responsible for the formulation of an individual's treatment or habilitation plan.
- Right to have staff discuss possible situations before they happen to make sure you agree how they should be handled. Any client/legally responsible request to handle situations differently should be referred to by the provider's supervisor.