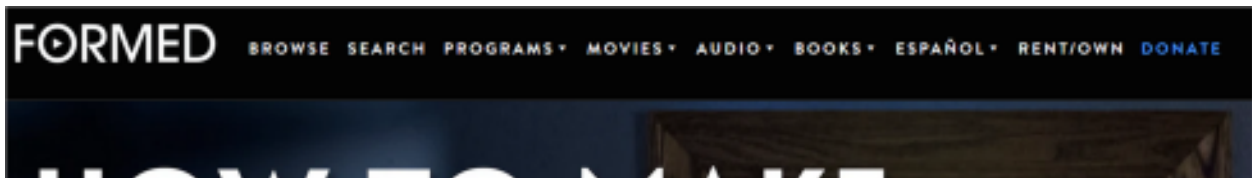




## Frequently Asked Questions (FAQs)

**Note:** Some of the content on Formed may be available in other languages, in addition to English or the content may be close captioned.

The FORMED main menu bar:



1. ***Do I need a password to sign in to my FORMED subscription once I have created an account?***

No. You enter your email. You will then be authenticated through your email, rather than directly on the site with a password. Once logged in, you will not need to re-register. Going forward, as long as you don't log out or clear your cookies, you will remain logged in.

2. ***How to I access FORMED if I have closed my browser or I have logged off FORMED?***

If you want to access FORMED in either of these situations, type [formed.org](http://formed.org) in your web browser – if you just closed your browser previously but did not logout, click the **Start Watching** link to open FORMED. If you actually logged out of FORMED, click the Sign In link in the upper right-hand corner of the page to enter to email and get instructions to log back on.

3. ***How do I logoff FORMED?***

If you want to logout when you have finished using FORMED for the day. To logoff, simply place your cursor over drop-down arrow in the upper-right corner of any page, scroll down and click on "Log out".

4. ***How can I find the content I'm looking for on FORMED?***

Use the "Search" function on the main navigation bar to find programs, movies, e-books, and audios. Just click "Search" from the menu bar and type in a title, subject, book, or a speaker/author you're looking for. Example: type "Paul" in the search field...the results will display all content that contains that subject. The results displayed are all part of what is

available and if the content is available in various types of media, the display will be divided by content type, and more than one page of a particular type may be available, just click “**Load More**” to access the next page’s listings.

5. **Is other content available besides that included in my free parish subscription?**

Yes, you may find content that must be purchased separately at your own cost. This content is clearly identified in FORMED.

6. **How do I receive FORMED Daily email with devotions and other content I may find interesting?**

The link to subscribe is on the “FORMED” page on our website – [stfranciscrockett.com/formed](http://stfranciscrockett.com/formed) – the daily mail is free to subscribers.

7. **Can I save/bookmark all the content I’m interested in watching for later?**

Yes! You can create a “My List” of all the great content you’re interested in and go back to it when you’re ready to watch. Once an item is added to your My List, it appears at the top of your main browse page when you open FORMED.

8. **Can I download books from the FORMED?**

Yes. Locate the book you desire and click on it to open the description page, then scroll down the page until you locate the download option you desire, for example, Kindle and click the option to begin the process.

9. **Does FORMED work on my smart TV?**

Yes. You can connect to FORMED from your TV by using one of listed devices below or if they’re pre-built into your TV, such as ROKU, you’re all set!



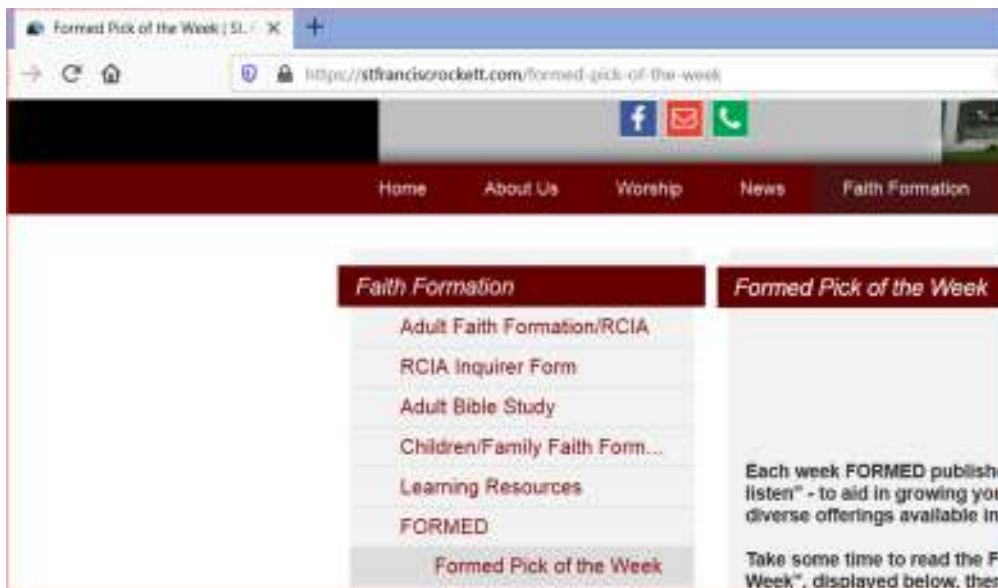
10. What is the “FORMED Pick of the Week?”

This is a listing of FORMED recommended content to watch, listen and learn; the Pick of the Week is made available to St. Francis parishioners via the St. Francis website and may be accessed in one of two ways:

A. From the FORMED page via a links –



B. By going directly to the Pick of the Week page –  
[stfranciscrockett.com/formed-pick-of-the-week](https://stfranciscrockett.com/formed-pick-of-the-week) –



Read the posted notice for Pick of the Week (POTW). To easily access any of the content listed on the POTW, refer to the "FORMED Pick of the Week Links" located on the left side of the POTW page. Just click the link for the desired information to open "FORMED" to that specific content (you may be asked to sign in to FORMED if you have not already do so).

The POTW be will updated weekly and while you can certainly browse through FORMED as you desire, the POTW will often relate to upcoming liturgical seasons, new content or highly recommended content - making it a great place to start each week.