

## Questions/Answers

### Registration & Fees

**Q: How do I register for the retreat?**

**A: Email [Retreat@StJohnChrysostom.com](mailto:Retreat@StJohnChrysostom.com) and request a registration form. Mail the completed registration form and deposit (no cash) to the address on the form. Your registration cannot be confirmed until we receive the completed registration form and deposit.**

**Q: What does the retreat fee include?**

**A: The cost of the retreat includes all meals, room, talks and round trip transportation (van) between the Green Bay airport and the monastery. Airfare to the Green Bay airport is not included, but is the sole responsibility of the retreatant.**

**Q: I have sent in my registration form. When will I get a confirmation that I have a room at the retreat?**

**A: When we receive your registration form and non-refundable deposit, you will receive an email and/or phone call confirming your place at the retreat.**

**Q: Is the deposit refundable?**

**A: The deposit is not refundable unless the retreat is canceled.**

**Q: When is the balance of the retreat fee due?**

**A: The balance of the retreat fee is due by 4/22/2015.**

**Q: What if I miss paying the balance of the retreat by the due date?**

**A: If we do not receive the retreat fee balance by 4/22/2015, we will assume that you are not attending and confirm the first person on the waiting list for the retreat.**

**Q: What if I pay the balance for the retreat, but cannot come at the last minute? Do I get a refund?**

***A: After 5/1/2015, the balance for the cost of the retreat is refundable only if someone on the waiting list is available to take your place. The deposit, however, is non-refundable.***

***Q: What if I send in the form and deposit and there is no space at the retreat?***

***A: If we receive your form and non-refundable deposit and there is no space, we will contact you. We can hold your check and registration form and put you on a waiting list or return the check to you.***

***Q: If I share a room can I split the cost of the retreat?***

***A: The cost of the retreat is per person regardless of rooming arrangements.***

***Q: If I don't take the van to the monastery or if I don't stay for all four days of the retreat, will the cost of the retreat be less?***

***A: No. The cost of the retreat is a "packaged deal".***

### **Travel/Transportation**

***Q: When should I purchase my flight to the Green Bay airport?***

***A: You should only purchase your plane ticket when you receive confirmation of your place at the retreat.***

***Q: Do you need to know when my flight is arriving at the Green Bay airport?***

***A: Yes. When you book your flight, please send a copy of your itinerary to [Retreat@StJohnChrysostom.com](mailto:Retreat@StJohnChrysostom.com) so that we will know when you are arriving at the airport for transportation purposes. A chartered van will depart the Green Bay airport for the monastery around 6:00 pm on 5/21. The van will depart from the monastery at 8:00 am on 5/26 to return to the airport.***

***Q: Is round trip transportation only between the Green Bay airport and the monastery?***

***A: Transportation is provided only between the Green Bay airport and the monastery.***

***Q: When does the van leave the airport for the monastery and return to the airport?***

***A: A chartered van will depart the Green Bay airport for the monastery around 6:00 pm on 5/21. The van will depart from the monastery at 8:00 am on 5/26 to return to the airport.***

***Q: What if I cannot get to the airport by 6:00 p.m. or what if my flight is delayed?***

***A: We will hold the van as long as possible. If your flight is much delayed, and the van must leave, we will bring you to the monastery in a separate car.***

***Q: Should I try to get to the Green Bay airport early?***

***A: This is a good idea just in case your flight is delayed beyond 6:00 p.m.***

***Q: Is dinner provided on the evening when we arrive?***

***A: You should get dinner at the airport when you arrive. Since the van leaves at 6:00 pm from the airport and the trip is more than an hour, you should expect to arrive at the monastery after dinner, around 8:00-8:30 pm.***

***Q: How will I find the van when I arrive at the airport?***

***A: The Green Bay airport is very small. We will meet at the baggage claim area around 6:00 pm. You will have your hosts cell phone number and someone will hold an identifying sign for the group.***

***Q: When should I book my return flight on the 26<sup>th</sup>?***

***A: The van leaves the monastery at 8:00 a.m. and it takes a little over an hour to get to the Green Bay airport. Airlines recommend coming at least one hour head of boarding. It is probably a good idea to book your return flight sometime after 10:30 or 11:00 am. Air travel***

*decisions and missed flights are solely the responsibility of the retreatant.*

*Q: If I need to leave the retreat before it ends, is there a way for me to get to the airport?*

*A: Probably. If you need to make special transportation arrangements please email [Retreat@StJohnChrysostom.com](mailto:Retreat@StJohnChrysostom.com) prior to submitting the registration form and non-refundable deposit.*

*Q: If I rent a car to drive from the airport or if I drive to the monastery from my home state, will I be able to park my car at the monastery?*

*A: Yes.*

*Q: When are we to arrive and depart the monastery?*

*A: Arrival is on 5/21, no sooner than 6:00 p.m. Departure to the Green Bay airport is 8:00 a.m. 5/26.*

### *General Information*

*Q: Is this a Catholic monastery?*

*A: Yes.*

*Q: Where is the monastery located?*

*A: The monastery is in Saint Nazianz, WI, a little more than an hour from Green Bay, WI. Further details about the monastery are found at the monastery web site: <http://hrmonline.org>*

*Q: Is there anything planned on the evening of 5/21, when we arrive?*

*A: There are no planned activities. Arriving on 5/21 is to settle in and be fresh the next day to begin the retreat.*

*Q: How many people will attend the retreat?*

*A: There are 12 guestrooms at the monastery, which we have reserved. If each guest takes a room, there will be up to 12 people at the retreat. If two guests share a room, there could be more than 12.*

***Q: What is the schedule at the monastery for the retreat?***

***A: A general retreat schedule is found at [www.stjohnchrysostom.com](http://www.stjohnchrysostom.com). A more detailed schedule will be available at the monastery.***

***Q: Does the monastery provide for special dietary needs?***

***A: Please call or email the monastery about any special needs. Let them know the dates of the retreat and that you are with our group.***

***Q: What should I bring to the retreat?***

***A: We suggest comfortable clothing, but also something presentable for chapel. We recommend you also bring a bible, spiritual or theological reading material, and a prayer rope. Some people like to keep a journal.***

***Q: Is there any sort of “monastery etiquette”?***

***A: A monastery is a place of prayer. Silence should be maintained at the appropriate times. The use of cell phones and playing music (without headphones) should be avoided. In general, guests should live the life and rule of the monastery. Come to prayers, liturgies and meals on time. Be thoughtful of other guests who might wish to maintain silence during the retreat and not engage in unnecessary conversations. If you are not sure, ask the guest master.***