

Pax Christi Catholic Church
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Frequently Asked Questions

Is Online Giving Safe?

Online Giving meets the highest banking-level security standards set forth by the Payment Card Industry (PCI) to ensure safe and confidential transactions. In fact, your banking information is encrypted in the system and is not accessible to any users or administrators of the Online Giving system (including parish staff.) You manage your own account information.

What are the advantages of Online Giving?

Online giving makes it easy to give, even when you are unable to attend Mass. You don't have to bring cash or checks to church. Also, giving electronically helps the church plan our budget.

How are my contributions automatically deducted from my account?

After completing the online donation form, your contribution is automatically transferred from your bank account to the church's bank account.

When will my contribution be deducted from my account?

You specify the date of your electronic contribution.

Without a canceled check, how can I prove I made my contribution?

Your bank statement and the Online Giving system both document your electronic transactions. You will also receive an end-of-year donation statement from Pax Christi.

Can I put different amounts in offerings and have all of them withdrawn at different times?

You can contribute to different offerings at different times; each one is a separate transaction.

What if I change bank accounts?

Log in and click on the down arrow next to the blue circle with your initials in it. On the left under "Personal Info" is "Payment Methods." There you can add or change a checking or savings account and/or credit card. Make sure to click "save" at the bottom of the screen.

How much does Online Giving cost?

There is no cost, but if you like you can add 3% to cover the cost of processing.

What if I try Online Giving and don't like it?

Cancel your authorization at any time.

How do I sign up for Online Giving?

1. Visit our church website: paxchristichurch.org.
2. Click on the **Online Giving** link.
3. Complete the registration form.



Thank you.