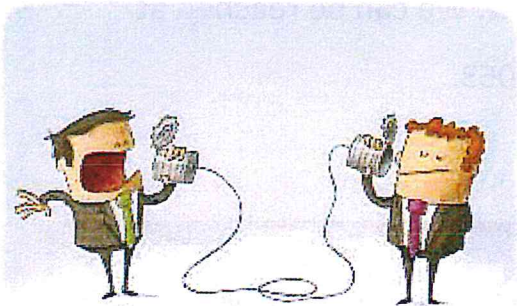


Do you or someone you know need a friendly voice to give you a daily telephone reassurance call?

To sign up or for more information contact our office at 459-0063.



Metro
Community Services

Promoting Independence

3407 Skyway Dr.
Caldwell, Idaho 83605
208-459-0063



E.C.H.O



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Metro
Community Services
Promoting Independence

ECHO

ELDERLY CONTACT AND HELP ORGANIZATION

ECHO is a program designed to give daily telephone reassurance to senior citizens, handicapped, or the homebound. The purpose is to check on their “well-being” and to keep in touch with the world.

Meaningful calls provide clients with referrals that assist them in remaining independent in their own home wherever possible. If contact has not been successful by telephone, ECHO personnel will call family and/or friends that have been referred to us. If they don't know where the client is, we will then check the hospitals, Dr.'s office, senior centers, etc.

If the client still cannot be found someone from the office or a police

officer will do a wellness check by physically going to the client's home and determine what is wrong and will render whatever assistance is needed.

Daily contact with seniors and the homebound takes the fear out of being alone.

Contacting an elderly person or homebound person helps to assure they're “well being” and gives them a feeling of security.

The ECHO program eases the concern of friends and family who may find it difficult to maintain a consistent reliable contact.

ECHO Volunteers will:

- Call the elderly on a daily basis (Mon-Fri).
- Determine if the Client is safe and well.
- Identify special assistance needs.
- Provide reassurance.

-Call the ECHO office daily to report whom they do or do not make contact with.

Office staff provides:

- Daily follow-up calls.
- Individual pairing of volunteer and client to develop a trusting and dependable relationship.
- Help Facilitate immediate aid when needed.
- Will make calls if the caller is not able to.

CLIENTS: If you are not going to be home to receive your calls, please let us know. We can be reached at 459-0063.

